



# THE SCIOTO VALLEY VOICE

## AMERICAN SOCIETY FOR QUALITY SCIOTO VALLEY SECTION 0815

*"ASQ's First Section of the New Millennium"*



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Editor – Rus Barnes ([rbarnes@lata.com](mailto:rbarnes@lata.com))



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### **MESSAGE FROM THE CHAIR**

Greetings ASQ Members and Friends,

The mornings are chilly, the fall foliage is looking great, and the apple cider is wonderful! Fall is upon us and soon will leave for a less hospitable season – winter. While the weather is just right, what better time to get out than to attend our 10/20/11 dinner program meeting on Quality in Golf Club Manufacturing and Policing of Counterfeit Clubs at the Fairgreens Golf Course in Jackson, Ohio. Time is getting short, though, if you want to participate in a great dinner. We need your RSVP preferably by 10/13/11, but no later than 10/14/11. This should be an informative and relaxing time for all.

Lots of news these days makes us feel uncomfortable, but if I dig deep I can usually find something that makes my spirits heighten – an oil boom going on in North Dakota, a plant being built somewhere, someone hiring. I think business is wound up like a tight spring, and when it lets go there will be an enormous amount of opportunity. The mainstay of that opportunity will be Quality. All they had to do in the movie Field of Dreams was to build the playing field and the players and spectators came, but in the real world you have to build it with top quality and a competitive price to get them to knock on the door. When we turn the corner we will have all learned something from these times that will make us stronger and better down the road. If we accomplish one thing in our section this year, let's try our best to raise the spirits of each other, and keep our sights on the corner on the horizon.

Dan Longpre, Scioto Valley Section Chair, 2011-2012

## **OCTOBER PROGRAM MEETING**

**DATE:** Thursday, October 20, 2011

**TOPIC:** Quality in Golf Club Manufacturing and the Policing of Counterfeit Clubs

**MEETING SPEAKER:** Jim McCleery, Owner McGolf Custom Clubs, Waverly, Ohio

**SPEAKER BIOGRAPHY:** The speaker is Mr. Jim McCleery, who along with his wife Robin owns and operates McGolf Custom Clubs in Waverly. McCleery has been in business since 1999 and now offers a practice facility, computerized fittings, custom golf club repair, retail accessories and lessons.

McCleery will discuss the quality aspects of golf club components and manufacturing and the proliferation of counterfeit and imitation golf equipment in the market. Imitations of brand name golf clubs such as TaylorMade, Callaway, Ping, Titleist, Nike and Cobra are made from inferior materials and are inconsistent in structure. The industry and regulators are challenged in monitoring and preventing violations.

McCleery is a certified advanced professional clubmaker, fitter and repairer. He has achieved several awards and is a member of the board of directors of the International Clubmakers Guild. McCleery's operation is the only advanced "Rifle Center" in Ohio. Rifle Centers are considered the best of the best with certification attainable only through attendance at schools with other clubmakers and clubfitters from around the world.

**LOCATION:** The location is the Fairgreens Golf Club (<http://www.fairgreensgolfclub.com/>) and its White Hart Restaurant just east of Jackson. Tee times will be available in the afternoon prior to the program for those interested in playing the 9-hole course.

**AGENDA:** 5:30 p.m. Registration and Networking  
6:15 p.m. Dinner  
7:00 p.m. Presentation

**MENU:** Dinner is spaghetti, garlic bread, salad, dessert and soft drinks. Cost of the meal is \$15 per person. You may attend the meeting without participating in the meal.

**RE-CERTIFICATION UNITS:** Those holding certifications will receive 0.3 recertification units for attending this presentation.

**GOLF:** Tee times have been set for Section members to play the course prior to the dinner program. Blocks are available around 2:00 p.m. for those who want to play 18 holes and around 3:30 p.m. for those playing nine holes. Golfers will pay directly in the clubhouse. The cost for 18 holes with cart is \$25; for 9 holes with cart \$15. Walking is optional; greens fees are \$7.50 for nine holes. Contact Tim Matchett ([tmatchett@geigerbrothers.com](mailto:tmatchett@geigerbrothers.com)) to make golf arrangements up until the morning of the program.

**DINNER RESERVATIONS:** Please contact Tom Houk ([tom.houk@lex.doe.gov](mailto:tom.houk@lex.doe.gov)) **BY THURSDAY, OCTOBER 13, 2011**, for reservations. Please indicate at time of reservation if you will be participating in the meal.

**DIRECTIONS:** Turn north onto Rice Road from State Route 32 midway between Jackson and Wellston. Proceed a few hundred yards to the stop sign and then turn right onto Fairgreens Road. Travel a few hundred yards east on Fairgreens Road and then turn left onto Country Club Road and then into the golf course entrance.

## **EMPLOYMENT OPPORTUNITIES & TOOLS**

Check out the [ASQ web page](#) for information on finding available job opportunities, job seeker support, posting a resume, and many other helpful items. Many new items are added daily to assist in your career searches.

**SVS SECTION 815 LEADERSHIP COMMITTEE ROSTER FOR 2011-2012**

<b>Office</b>	<b>Name</b>	<b>Phone</b>	<b>E-mail</b>
Chair	Dan Longpre	740 897 5747	<a href="mailto:longpred@tpmcllc.com">longpred@tpmcllc.com</a>
Chair Elect	Rob Christensen		<a href="mailto:rob_jan@excite.com">rob_jan@excite.com</a>
1 <sup>st</sup> Vice Chair	Julie Puckett		
2 <sup>nd</sup> Vice Chair	Mike MacCrae		
Treasurer	Tami Kratochvil		<a href="mailto:tjkrat@hotmail.com">tjkrat@hotmail.com</a>
Secretary	John Hobensack	740 897 2253	<a href="mailto:john.hobensack@lex.doe.gov">john.hobensack@lex.doe.gov</a>
Immediate Past Chair	Andrea Davis	740 897 2629	<a href="mailto:davisaj@ports.usec.com">davisaj@ports.usec.com</a>
Reg. 8 Deputy Director	Bob Rinderman	740 897 2440	<a href="mailto:rindermanrr@ports.usec.com">rindermanrr@ports.usec.com</a>
Reg. 8 Deputy Director	Cynthia L. Davis	740 772 2019	<a href="mailto:d2associates@earthlink.net">d2associates@earthlink.net</a>
Section Director (12)	Rich Biehle	606-836-3455	<a href="mailto:rbiehle@gmail.com">rbiehle@gmail.com</a>
Section Director (12)	Cynthia L. Davis	740 772 2019	<a href="mailto:d2associates@earthlink.net">d2associates@earthlink.net</a>
Section Director (13)	John Hobensack	740 897 2253	<a href="mailto:john.hobensack@lex.doe.gov">john.hobensack@lex.doe.gov</a>
Section Director (13)	Bob Rinderman	740 897 2440	<a href="mailto:rindermanrr@ports.usec.com">rindermanrr@ports.usec.com</a>
Section Director (13)	R. Douglas Scott	740 772 6997	<a href="mailto:rdscott@horizonview.net">rdscott@horizonview.net</a>
Section Director (13)	John Shewbrooks	740 897 3587	<a href="mailto:shewbrooksjb@ports.usec.com">shewbrooksjb@ports.usec.com</a>
Section Director (14)	David Boulay		<a href="mailto:boulay.1@osu.edu">boulay.1@osu.edu</a>
Section Director (14)	Tim Matchett	740 286 1621	<a href="mailto:cqp53@hotmail.com">cqp53@hotmail.com</a>

The number in parentheses is year ending a three year appointment in June

<b>Committee Chairs</b>	<b>Name</b>	<b>Phone</b>	<b>E-mail</b>
Arrangements	Tom Houk	740 897 6502	<a href="mailto:tom.houk@lex.doe.gov">tom.houk@lex.doe.gov</a>
Auditing	Rob Christensen		<a href="mailto:rob_jan@excite.com">rob_jan@excite.com</a>
Certification	Jim Thompson	740 897 5246	<a href="mailto:thompsonjf@ports.usec.com">thompsonjf@ports.usec.com</a>
Database	Wade Midkiff	225 323 3701	<a href="mailto:midkiff@ieee.org">midkiff@ieee.org</a>
Education	Cynthia L. Davis	740 772 2019	<a href="mailto:d2associates@earthlink.net">d2associates@earthlink.net</a>
Examining	Brian Lanning	740 897 2084	<a href="mailto:lanningbm@ports.usec.com">lanningbm@ports.usec.com</a>
Healthcare	Connie Lang	740 947 6441	<a href="mailto:lang.connie@pikecommunityhospital.org">lang.connie@pikecommunityhospital.org</a>
Historian	R. Douglas Scott	740 772 6997	<a href="mailto:rdscott@horizonview.net">rdscott@horizonview.net</a>
Internet Liaison	Wade Midkiff	225 323 3701	<a href="mailto:midkiff@ieee.org">midkiff@ieee.org</a>
Koalaty Kid	R. Douglas Scott	740 772 6997	<a href="mailto:rdscott@horizonview.net">rdscott@horizonview.net</a>
Membership	John Hobensack	740 897 2253	<a href="mailto:john.hobensack@lex.doe.gov">john.hobensack@lex.doe.gov</a>
Newsletter	Rus Barnes	614 508 1248	<a href="mailto:rbarnes@lata.com">rbarnes@lata.com</a>
Nominating	R. Douglas Scott	740 772 6997	<a href="mailto:rdscott@horizonview.net">rdscott@horizonview.net</a>
Outreach	Erica Cheetham		
Placement	OPEN		
Program	Mark D. Cade		<a href="mailto:cademd@ports.usec.com">cademd@ports.usec.com</a>
Publicity	Tim Matchett	740 286 1621	<a href="mailto:cqp53@hotmail.com">cqp53@hotmail.com</a>
Re-certification	Jim Brown	740 606 6546	<a href="mailto:shredder0212@roadrunner.com">shredder0212@roadrunner.com</a>
Six Sigma	Brian Lanning	740 897 2084	<a href="mailto:lanningbm@ports.usec.com">lanningbm@ports.usec.com</a>
SMP	Rob Christensen		<a href="mailto:rob_jan@excite.com">rob_jan@excite.com</a>
VOCC	Andrea Davis	740 897 2629	<a href="mailto:davisaj@ports.usec.com">davisaj@ports.usec.com</a>

**E LEARNING TIPS**

A broad variety of learning opportunities are available on the internet today for almost any industry and skill level. Internet learning allows the user to proceed at a comfortable pace. Some classes even offer users access to qualified instructors to answer your questions. Instruction materials are usually included with the courses. Internet learning can be used to gain college credits, satisfy continuing education requirements, act as refresher courses, or just provide basic knowledge on a new subject.

ASQ offers a very complete listing of "Self-paced (Web-based)" training courses at the link listed below:

<http://asq.org/training/catalog/delivery/self-paced.html>

Prices vary for these courses from \$99.00 to over \$1,000.00 dollars depending on the depth of material covered and possible certifications. Signing up for these courses allows a person to access these courses for set periods of time ranging from a few days up to 365 days.

## 2011-2012 PROGRAM YEAR SCHEDULE

The Program Schedule is developed by the Leadership Committee at the beginning of the program year. Some of the meeting dates and times have not been confirmed due to the speaker's availability. Please note that some scheduled meeting dates, locations and topics may change. Every effort will be taken to provide advance notification of any changes to the scheduled program using e-mail or updates in the newsletter.

Meeting Date	Location	Theme	Topic/Speaker
September 22	Piketon Endeavor Center	Quality in Providing Community Services	Program and Mission of Endeavor Center – Jerry Driggs
October 20	Jackson – Fairgreens Country Club	Quality in Manufacturing	Quality in Golf Club Manufacturing and Policing of Counterfeit Clubs – Jim McCleery
November 17	Huntington	Quality in Engineering	Becker/SMC Electrical
December 8	Chillicothe	Quality in Inspection	Bridge Inspection by Ohio Department of Transportation – Greg Baird
DETAILS COMING SOON for the remainder of the program year.			

## CERTIFICATION PREPARATION – A MESSAGE FROM THE CERTIFICATION CHAIR

Certification is formal recognition by ASQ that an individual has demonstrated proficiency within, and a comprehension of, a specified body of knowledge. It is peer recognition, not registration or licensure. Certification demonstrates that the certified individual has the knowledge to assure quality of products and services. Certification: 1) is a mark of excellence; and 2) is an investment in your career and in the future of your employer. Studying for the one of the ASQ Examination allows the individual to gain new skills and upgrade their proficiency. Maintaining your certification secures the investment you've already made in your career.

The following link on the ASQNet.org web page provides valuable information on resources to help you prepare for the various certifications that ASQ offers: [Click Here](#)

## CONFERENCES/SEMINARS/WORKSHOPS/AWARENESS TRAINING

Below is a listing of upcoming conferences available through ASQ. More information on available conferences is available by clicking each link below or visiting the ASQ website ([www.asq.org](http://www.asq.org)).

### [20th Annual Service Quality Conference](#)

October 3–4, 2011 • Seattle, WA

### [55th Annual Fall Technical Conference](#)

October 13–14, 2011 • Kansas City, MO

### [20th Annual ASQ Audit Conference "Solid Legacy...Influential Future"](#)

October 27–28, 2011 • Reno, NV

### [19th Annual National Quality Education Conference](#)

November 6–8, 2011 • Indianapolis, IN

Visit [ASQ's Calendar](#) for events.

**ASQ CERTIFICATION EXAMS**

Certification examinations will be held at The Ohio State University, Research and Development Center in Piketon, since this site is at the approximate geographical center of the area served by section 815. The following web page provides additional information: <http://www.asq.org/certification/dates.html>.

The following table lists the various certifications offered by ASQ, exam dates, and application deadlines. Additional exam dates are available through scheduled seminars and workshops which can be viewed at the website given above.

<b>Certification</b>	<b>Exam Date</b>	<b>Application Deadline</b>	<b>Late Application Fee (\$50) Deadline</b>
Biomedical Auditor	October 1, 2011	August 12, 2011	August 17, 2011
Calibration Technician	December 3, 2011	October 14, 2011	October 19, 2011
HACCP Auditor	October 1, 2011	August 12, 2011	August 17, 2011
Manager of Quality/Organizational Excellence	October 1, 2011	August 12, 2011	August 17, 2011
Master Black Belt	October 1, 2011	Portfolio Deadline: June 1, 2011 Exam Application Deadline: August 12, 2011	N/A for Portfolio August 17, 2011
Pharmaceutical GMP Professional	December 3, 2011	October 14, 2011	October 19, 2011
Quality Auditor	December 3, 2011	October 14, 2011	October 19, 2011
Quality Engineer	December 3, 2011	October 14, 2011	October 19, 2011
Quality Improvement Associate	December 3, 2011	October 14, 2011	October 19, 2011
Quality Inspector	October 1, 2011	August 12, 2011	August 17, 2011
Quality Process Analyst	December 3, 2011	October 14, 2011	October 19, 2011
Quality Technician	October 1, 2011	August 12, 2011	August 17, 2011
Reliability Engineer	October 1, 2011	August 12, 2011	August 17, 2011
Six Sigma Black Belt	October 1, 2011	August 12, 2011	August 17, 2011
Six Sigma Green Belt	December 3, 2011	October 14, 2011	October 19, 2011
Software Quality Engineer	December 3, 2011	October 14, 2011	October 19, 2011

**LEADERSHIP COMMITTEE MEETINGS**

The Leadership Committee meeting dates for program year 2011-2012 are listed below. Meeting times are 5:30 pm. All members are welcome to attend the Leadership Committee meetings which are held at the OSU Endeavor Center in Piketon.

Officers and Chairs with reports due for review/approval at monthly meetings, please consider sending advance draft copy to the Leadership Committee. If your schedule does not allow attendance, please consider calling in to the established bridge line in lieu of being on site for the meeting (Voice Bridge 800-786-1922, PIN 68793743).

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|-------------------------|------------------------|
| • August 4, Thursday    | • February 2, Thursday |
| • September 1, Thursday | • March 1, Thursday    |
| • October 6, Thursday   | • April 5, Thursday    |
| • November 3, Thursday  | • May 3, Thursday      |
| • December 1, Thursday  | • June 7, Thursday     |
| • January 5, Thursday   |                        |