



# THE SCIOTO VALLEY VOICE

## AMERICAN SOCIETY FOR QUALITY SCIOTO VALLEY SECTION 0815

*"ASQ's First Section of the New Millennium"*



November 2006  
Volume 9, Number 10  
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### **MESSAGE FROM THE CHAIR**

Hello Everyone!

Our section had a great opportunity to present to the Lawrence County Chamber of Commerce Safety Council on November 3rd. Bob Rinderman, Cindy Davis, and myself were welcomed by over twenty-five business owners and community leaders. Our presentation consisted of an overview and history of ASQ as well as a discussion of the benefits to individuals, organizations, and the community. I thought the day went well.

I also learned two key things from this experience. We started our presentation by going around the room with introductions and asking who had heard of ASQ. Very few people had heard of ASQ. This impressed upon me the great opportunity we have before us to make people aware of ASQ and the potential benefits of being a member of this professional organization. The other key learning was that everyone agreed quality is vitally important to their organization. The evidence was not only in the conversation but also in the heads nodding in agreement throughout the presentation.

The presentation ended extremely well when the Chamber President shared the story of his father, the membership he had with ASQC, and the impact it had on his career. It brought home the value membership can have. I am looking forward to future opportunities to present ASQ to others and increase the awareness of our professional organization. We now have a template and PowerPoint presentation for anyone interested in presenting about ASQ to your local Chambers and Rotary clubs.

We enjoyed an excellent October program event and facility tour at the GE Engine operation in Peebles. My sincere thanks to the folks at GE and particularly to Don Cleavenger for making this event happen!

Our November 14th will be a big evening you do not want to miss. It is our opportunity to meet and talk with the ASQ Regional Director, Marc Kelemen. We will hear about developments in nanotechnology and its relevance for our future.

Other important dates to keep in mind:

December 5th – We will travel to Shawnee State to hear about quality in education from David Todt.

January 18th – Our visit to the Ohio Army National Guard, Camp Sherman Readiness Center will prove to be an excellent presentation on the focus of troop readiness in Chillicothe.

I also welcome your continued input and suggestions. I encourage you to join the leadership committee and help provide direction for the section. These meetings take place 5:30 at the OSU South Centers in Piketon on the following dates: December 7<sup>th</sup> and January 4<sup>th</sup>.

If you are unable to make the drive, we have a voice bridge so you can call in and participate. The number for the Voice Bridge is 800-508-1298 PIN 2142. Call during the meeting and be a part. Finally, feel free to email ([boulay.1@osu.edu](mailto:boulay.1@osu.edu)) or call me 740-289-2071 x228 and give your input. This is your section – make your voice heard!

Have a Happy Thanksgiving

David Boulay, Scioto Valley Section Chair, 2006-2007

### **SVS SECTION 815 LEADERSHIP COMMITTEE ROSTER FOR 2006-2007**

<b>Officers</b>		<b>Phone</b>	<b>E-mail</b>
Chair	Dave Boulay	740 289 2071	<a href="mailto:boulay1@osu.edu">boulay1@osu.edu</a>
Chair Elect	Cindy Zollo-Davis	800 556 2551	<a href="mailto:d2associates@earthlink.net">d2associates@earthlink.net</a>
Vice Chair	Rich Biehle	606 836 3455	<a href="mailto:rbiehle@ezwv.com">rbiehle@ezwv.com</a>
Vice Chair	Jim Brown	740 636 3038	<a href="mailto:jbrown@yusa-oh.com">jbrown@yusa-oh.com</a>
Vice Chair	Scott Foll	740 941 2319	<a href="mailto:scottfoll@millspride.com">scottfoll@millspride.com</a>
Vice Chair	John Hobensack	740 897 2253	<a href="mailto:hobensackje@ports.usec.com">hobensackje@ports.usec.com</a>
Treasurer	Tim Matchett	740 286 1621	<a href="mailto:cqp53@hotmail.com">cqp53@hotmail.com</a>
Secretary	Oscar Phillips	304 675 1150 ext. 217	<a href="mailto:oscar.phillips@supresta.com">oscar.phillips@supresta.com</a>
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Reg. 8 Deputy Director	Cindy Zollo-Davis	800 556 2551	<a href="mailto:d2associates@earthlink.net">d2associates@earthlink.net</a>
Section Director (09)*	Pamela Sperling	740 897 3603	<a href="mailto:psperling@lpports.com">psperling@lpports.com</a>
Section Director (09)*	Cindy Zollo-Davis	800 556 2551	<a href="mailto:d2associates@earthlink.net">d2associates@earthlink.net</a>
Section Director (08)*	Rich Biehle	606-836-3455	<a href="mailto:rbiehle@ezwv.com">rbiehle@ezwv.com</a>
Section Director (07)*	Tim Matchett	740 286 1621	<a href="mailto:cqp53@hotmail.com">cqp53@hotmail.com</a>
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Section Director (07)*	John Shewbrooks	740 897 3587	<a href="mailto:shewbrooksjb@ports.usec.com">shewbrooksjb@ports.usec.com</a>

\* The number in parentheses is year ending a three year appointment in June

<b>Committee Chairs</b>		<b>Phone</b>	<b>E-mail</b>
Arrangements	Tom Houk	740 897 6502	<a href="mailto:houkt@tpmcllc.com">houkt@tpmcllc.com</a>
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Certification	Jim Thompson	740 897 5246	<a href="mailto:thompsonjf@ports.usec.com">thompsonjf@ports.usec.com</a>
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Education	Cindy Zollo-Davis	800 556 2551	<a href="mailto:d2associates@earthlink.net">d2associates@earthlink.net</a>
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Six Sigma	Brian Lanning	740 897 2084	<a href="mailto:lanningbm@ports.usec.com">lanningbm@ports.usec.com</a>
SMP	Cindy Zollo-Davis	800 556 2551	<a href="mailto:d2associates@earthlink.net">d2associates@earthlink.net</a>

## NOVEMBER PROGRAM – “NANOTECHNOLOGY - QUALITY AT THE NANOSCALE”

DATE & LOCATION: Tuesday, November 14, 2006, at the Ohio State University South Centers, 1864 Shyville Road, Piketon, OH (Please note this meeting in on a Tuesday night.)

SPEAKER: Mark Keleman, ASQ Region 8 Director

AGENDA: 5:00 – 5:30 Registration and networking  
 5:30 – 6:00 Pre-meeting Clinic - "Nanotechnology and our Future"  
 6:00 – 6:45 Dinner  
 6:45 – 7:30 "Quality at the NanoScale" – developing some enduring quality themes, discovering how small is small, and applying the themes toward tool kit development.

MENU & COST: Pizza, salad, chips, drinks, and cookies. The charge for the dinner is \$8.00. You may attend the program only, without dinner, at no cost. However, pre-registration is still required.

RESERVATIONS: Pre-registration is required by Monday, November 13, 2006. Please contact Tom Houk ([houki@tpmcllc.com](mailto:houki@tpmcllc.com); 740-897-6502), Dave Boulay ([boulay.1@osu.edu](mailto:boulay.1@osu.edu); (740) 289-2071 x228), or Doug Scott ([dscott@lpports.com](mailto:dscott@lpports.com); 740-897-4771) for reservations.

RECERTIFICATION: Individuals holding ASQ certifications will **earn 0.3 re-certification units (RUs)** for attending the pre-clinic training session. **An additional 0.3 RUs** will be earned for participation in the main presentation.

DIRECTIONS: From Columbus, take State Route 23 south to State Route 32, just past Piketon Ohio. Take State Route 32 east for two miles, then take Shyville Road south for approximately two hundred yards, driveway on the left to the first building on your right. From Jackson, take State Route 32 west approximately twenty miles. Take Shyville Road south as described above. For further directions, contact 740-289-2071 x111.

## DECEMBER PROGRAM – “ACADEMIC QUALITY IMPROVEMENT PROGRAM (AQIP)”

DATE & LOCATION: Tuesday, December 5, 2006 at Shawnee State University, 940 2nd Street, Portsmouth Ohio, Administration Building, President’s Conference Room. (Please note this meeting in on a Tuesday night.)

SPEAKER: David Todt, Ph.D, Associate Provost and Director of Institutional Planning

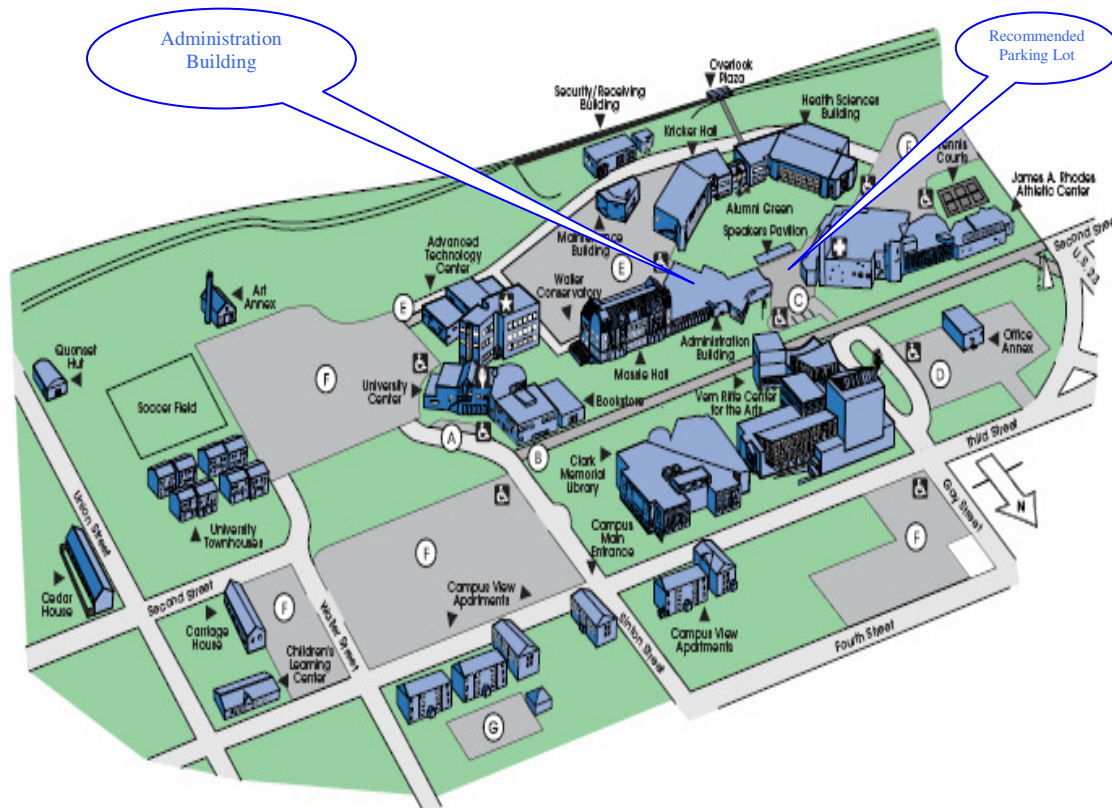
AGENDA: 5:30 - 6:00: Registration & Networking  
 6:00 - 6:45: Dinner Buffet in the President’s Conference Room  
 6:45 – 7:30: Introduction of Speaker  
 7:30: Adjourn.

MENU & COST: Dinner buffet containing: stuffed chicken breast, baked steak, herb roasted red potatoes, broccoli spears, tossed salad, various desserts, drink (coffee, tea, and water), bread and butter. The charge for the dinner buffet is \$15.00 including beverage. You may attend the program only, without dinner, at no cost. However, pre-registration is still required.

RESERVATIONS: Pre-registration is required by Monday, December 4. Please contact Tom Houk ([houkt@tpmcllc.com](mailto:houkt@tpmcllc.com); 740-897-6502) for reservations.

RECERTIFICATION: Individuals holding ASQ certifications will **earn 0.3 re-certification units (RUs)** for attending the training session.

DIRECTIONS: Heading south on US Rt. 23 turn left (east) on 2<sup>nd</sup> street in Portsmouth. Shawnee State University is on the right. See maps.



## SVS MEETING SCHEDULE FOR 2006-2007

Meeting Date	Location	Theme	Topic/Speaker
November 14, 2006	Piketon	Technology	Nanotechnology - Director Region 8; Marc Kelemen
December 05, 2006	Portsmouth	Education	David Todt; Shawnee State - Tentative
January 18, 2007	Chillicothe	Quality Improvement	Steve Hummel; Army Reserve facility
February 15, 2007	TBD	Healthcare	TBD
March 15, 2007	Gallipolis	Tour	Army Corp of Engineers
April 19, 2007	Chillicothe	Tour	Quality in veterinary science - clinic tour
May 17, 2007	Catlettsburg	Tour	Catlettsburg Refinery
June 14, 2007	TBD	TBD	Golf Outing

### EXCELLENCE CONFERENCE HOSTED BY SECTION 0905

Hello, my name is Mindy Robinson, and I'm the Section Chair for 0905 this year (northeast Indiana). Our section is co-hosting an event I'd like to make you aware of. We are having our excellence conference on November 16 at the Fort Wayne Memorial Coliseum. Here is a link to the website where participants can learn more and register: <http://www.tqmconferences.com>

We are able to give you a special offer this year: **for every 5 members of your Section that register, a member of your leadership team can attend at no charge!** If you get 10 people to attend, 2 can attend for free, and so forth. This will be a great conference. We use our proceeds to provide scholarships for deserving students. If you have any questions, feel free to contact me as indicated below.

Mindy C. Robinson, ASQ certified CQT, CQE, CQA  
ASQ Section 0905 Leadership Board Chair  
Quality Services Manager  
PHD, Inc  
[mrobinson@phdinc.com](mailto:mrobinson@phdinc.com)

### EMPLOYMENT OPPORTUNITIES & TOOLS

Check out the ASQ web page <http://careers.asq.org/search.cfm> for information on finding available job opportunities, job seeker support, posting a resume, and many other helpful items.

### CERTIFICATION PREPARATION – A MESSAGE FROM THE CERTIFICATION CHAIR

Certification is formal recognition by ASQ that an individual has demonstrated proficiency within, and a comprehension of, a specified body of knowledge. It is peer recognition, not registration or licensure. Certification demonstrates that the certified individual has the knowledge to assure quality of products and services. Certification: 1) Is a mark of excellence; and 2) Is an investment in your career and in the future of your employer. Studying for the one of the ASQ Examination allows the individual to gain new skills and upgrade their proficiency. Maintaining your certification secures the investment you've already made in your career.

The following link on the ASQNet.org web page provides valuable information on resources to help you prepare for the various certifications that ASQ offers:

[http://www.asq.org/portal/page?\\_pageid=33.39211.33\\_39258&\\_dad=portal&\\_schema=PORTAL&in\\_url=/career/index.html](http://www.asq.org/portal/page?_pageid=33.39211.33_39258&_dad=portal&_schema=PORTAL&in_url=/career/index.html)

## ASQ CERTIFICATION EXAMS

Certification examinations will be held at The Ohio State University, Research and Development Center in Piketon, since this site is at the approximate geographical center of the area served by section 815. The following web page provides additional information: <http://www.asq.org/certification/dates.html>.

The following table lists the various certifications offered by ASQ, the exam dates, and application deadlines:

Certifications	Application Deadline	Exam Date
Calibration Technician	10/06/06	12/02/06
Quality Auditor		
Quality Engineer		
Quality Improvement Associate		
Quality Process Analyst		
Six Sigma Green Belt		
Software Quality Engineer		
Reliability Engineer	01/05/07	01/25/07
Six Sigma Black Belt		
Six Sigma Green Belt		
Six Sigma Black Belt	01/05/07	02/11/07
Six Sigma Green Belt		
Biomedical Auditor	01/12/07	03/03/07
HACCP Auditor		
Manager of Quality/Organizational Excellence		
Quality Inspector		
Quality Technician		
Reliability Engineer		
Six Sigma Black Belt		

## CONFERENCES/SEMINARS/WORKSHOPS/AWARENESS TRAINING

Below is a listing of upcoming conferences available through ASQ. More information on available conferences is available by clicking each link below or visiting the ASQ website ([www.asq.org](http://www.asq.org)).

**14th National Quality Education Conference** - November 12-14, 2006 • Dallas, Texas <http://nqec.asq.org/>

**Six Sigma Conference** February 12-13, 2007 • Phoenix, Arizona <http://sixsigma.asq.org/>

**15th Annual International Conference on ISO 9000** - February 26-27, 2007 • Lake Buena Vista, Florida  
<http://www.asq.org/conferences/iso-9000/index.html>

**19th Quality Management Conference** - March 1-2, 2007 • Dallas, Texas  
<http://www.asq.org/conferences/quality-management/index.html>

**World Conference on Quality and Improvement** - April 30-May 2, 2007 • Orlando, Florida  
<http://wcqi.asq.org/>

### **NEW! Best Practices in Service Quality Measurement - 2-Day Virtual Course**

Service quality is an integral part of every organization, but tracking customer happiness can be a challenge. This course will provide an overview of major trends in service quality measurement and its correlation between customer satisfaction and retention, as well as provide you with a business case for implementing a service quality measurement system in your company. <http://cl.exct.net/?ffcb10-fe5f13797164027d7512-fde9177776d017a7d117471-ff2f117797766>