



# THE SCIOTO VALLEY VOICE

## AMERICAN SOCIETY FOR QUALITY SCIOTO VALLEY SECTION 0815

*"ASQ's First Section of the New Millennium"*



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### **MESSAGE FROM THE CHAIR**

Greetings ASQ Members and Friends,

Wow! These two years have flown by. In the next couple of weeks, this year's term will be ending. I would like to take this opportunity to give special thanks to Julie Puckett and Connie Lang who served well with me. I could not have done it without their assistance. In addition, I would like to thank everyone for their support, excellent council and believing in me.

These last two years have been quite a learning experience and I am so grateful that you invited me to join such a high-quality group of people. I look forward to the many more years that I will spend with this group.

I welcome Dan Longpre as the 2011-2012 Section Chair. Dan is a Senior Member whom brings a lot of experience to the position. I would also like to welcome in the remaining elected officers below:

Chair Elect	Rob Christensen – Senior Member
Secretary	John Hobensack – Regular Member
Treasurer	Tami Kratochvil – Regular Member
First Vice-Chair	Julie Puckett – Regular Member
Second Vice-Chair	Mike MacCrae – Senior Member

This group of officers brings a lot of diversity, which I am sure will result in another interesting and successful year.

Our May program at the Robert C. Byrd Institute in Huntington, West Virginia was a great success. I am glad we had such good participation from the section; the program was quite amazing and interesting. The June Program will be in Piketon, Ohio at the OSU Endeavor Center on June 23. The topic is Fluor-B&W Portsmouth, LLC's Quality Vision for Decontamination and Decommissioning of the Portsmouth Gaseous Diffusion Plant and Fluor's Experiences with FEMA in the Aftermath of Hurricane Katrina.

Again, thanks for making my two terms enjoyable. Hope to see you on June 23.

Andrea Davis, Scioto Valley Section Chair, 2010-2011

## **JUNE 2011 PROGRAM MEETING**

**DATE:** Thursday, June 23, 2011

**TOPIC:** Fluor-B&W Portsmouth, LLC's Quality Vision for Decontamination and Decommissioning of the Portsmouth Gaseous Diffusion Plant and Fluor's Experiences with FEMA in the Aftermath of Hurricane Katrina

**MEETING SPEAKER:** Jamie Jameson, Program Manager, Fluor-B&W Portsmouth, LLC

**SPEAKER BIOGRAPHY:** As Fluor-B&W Portsmouth's Program Manager, Jamie Jameson is responsible for the company's entire performance on the decontamination and decommissioning contract at the Portsmouth Gaseous Diffusion Plant.

Jamie is a veteran project manager with 40 years of industry experience with a proven track record of success. Over the years, he has managed \$15 billion worth of construction and cleanup projects that have employed 8,000 craft workers and 3,000 technical and business professionals. From 1995 to 2005, Jamie served as Fluor's Closure Project Director at the DOE's Fernald site in Ohio. The \$2.2 billion closure project was completed ahead of schedule and millions of dollars below budget.

Previously, Jamie managed many of Fluor's high profile projects. He oversaw the company's work for the Department of Homeland Security in the wake of Hurricane Katrina. On the disaster response project, the company installed temporary housing for 150,000 displaced Louisiana residents. He has also served as an advisor to Savannah River Nuclear Solutions at the DOE Savannah River Site in South Carolina.

Jamie is an advocate for stakeholder involvement. He places a high priority on developing relationships with Ohio regulators, labor unions, and local citizens' groups, and he emphasizes consensus-based cleanup decisions with community input.

**LOCATION:** Ohio State Univ. Endeavor Center, Rm 165, 1864 Shyville Rd., Piketon, OH 45661

**AGENDA:** 5:30 p.m. Registration and Networking  
6:00 p.m. Catered Dinner  
6:45 p.m. Presentation  
7:15 p.m. Departure

**MENU:** Dinner will be salad, grilled chicken breast, green beans, roll, drink, and dessert. Cost of the meal is \$12.00. You may attend the meeting without participating in the meal.

**RE-CERTIFICATION UNITS:** Those holding certifications will receive 0.3 recertification units for attending this meeting.

**RESERVATIONS:** Please contact Tom Houk ([tom.houk@lex.doe.gov](mailto:tom.houk@lex.doe.gov)) by June 20, 2011, for reservations. **Please indicate at time of reservation if you will be participating in the meal.**

**DIRECTIONS:** Proceed east on OH 32/124 for approximately 1.5 miles from US 23. Turn right on Shyville Road and turn left into the OSU South Center Complex. The meeting will be in room 165 in the first building on the right.

## **SCIOTO VALLEY SECTION ONCE AGAIN RECEIVES HIGHEST LEVEL QUALITY MANAGEMENT AWARDS, JUNE 2, 2011**

The Scioto Valley Section again has achieved both the Total Quality and the Gold Level Quality Excellence awards in the ASQ Quality Management Program (QMP). These are the TOP awards that can be earned, placing Scioto Valley among the very top performing Sections in North America. The awards were presented to representatives of those Sections in attendance at the recent ASQ World Conference in Pittsburgh.

The Scioto Valley Section earned these awards for its performance during the 2009-10 fiscal year. This was the second consecutive year the Section has achieved both Total Quality and the Gold

Excellence Level, having done the same for 2008-2009. The Section has achieved a noteworthy level of the Quality Management Process in each year of its existence since May 2000.

ASQ Region 8 Director Marc Kelemen made the announcement and congratulated Scioto Valley on achieving these awards. "Only 83 of the 256 ASQ sections earned the Total Quality Award," Kelemen noted. He stated he's proud that 7 of 12 sections in Region 8 accomplished this achievement. Kelemen also noted that less than 100 of 256 sections earned an excellence level, and of these, only 31 earned Gold Excellence. Four of the 31 were in Region 8.

The QMP is a quality management model that has been developed to assist sections and divisions in their planning and implementation of services and programs that will meet the needs of current and future members. The QMP emphasizes the importance of (1) assessing member needs and expectations; (2) developing an annual business plan and operating budget; and (3) measuring member unit performance. The awards recognize sections and divisions for results-based QMP performance.

To be eligible for both the Quality Excellence and Total Quality awards, a Section first must meet Basic Levels 1 and 2, which require submission of an officer's list, a business plan, and financial reports. For the 2010-11 fiscal year, Scioto Valley Section already has met the Basic Level 1 and 2 requirements, making it once again eligible for these awards. Final accounting of achievements at the end of this fiscal year (June 30) will help ASQ determine whether Scioto Valley achieves Quality Excellence at Bronze, Silver or Gold, and if it addresses the criteria for the Total Quality award. These awards if earned would be presented in 2012.

**QUALITY EXCELLENCE (GOLD-SILVER-BRONZE):** To receive a Level 3 Quality Excellence award, a Section must meet one, two, or three of the Society's objectives in member retention, loyalty and satisfaction. If three objectives are achieved, Gold Excellence is awarded. If two objectives are met, Silver Excellence is awarded. Sections that accomplish one objective achieve Bronze Excellence.

**TOTAL QUALITY:** Sections that reach Total Quality have proved their dedication and commitment by developing a business plan that provides valuable quality programs and services to their members and then achieving at least 75 percent of the set objectives.

Member units must apply for the Total Quality Award under cover letter and including the completed business plan showing 75 percent achievement. The Section Affairs Council and ASQ Headquarters also ask that Sections communicate the barriers faced in the past year that may have prohibited achieving some of the business plan goals. ASQ wants this information that may help in the development of programs and tools that could address these barriers.

### **SCIOTO VALLEY SECTION MAY PROGRAM VISIT TO ROBERT C. BYRD INSTITUTE**

The Robert C. Byrd Institute Manufacturing Technology Center in downtown Huntington, West Virginia, was the site for the May dinner program of the ASQ Scioto Valley Section on Thursday, May 19, 2011.

The goal of the Robert C. Byrd Institute (RCBI) is the transfer of technology from academia to private industry. The Institute provides manufacturers with regional access to advanced CNC equipment, affordable workforce development and technical training programs to develop new business and jobs in West Virginia. Other RCBI training and technology centers in the State of West Virginia are at Charleston, Bridgeport and Rocket Center.



Rick Martin, Director of Engineering, discussed the technical training and workforce programs of RCBI for members and guests of the Scioto Valley Section. Quality Services Director Erica Cheetham had just discussed the Institute's quality training and certification programs.

ASQ members and guests heard about RCBI programs that serve clients' needs in management systems and improvement initiatives, including hands-on technology instruction and quality

certification education and services. The group then toured the technical training laboratory that features a wide variety of state-of-the-art manufacturing equipment

Chili Willi's Mexican Cantina catered a Tex-Mex buffet dinner that included black bean soup, fiesta dip and tortilla chips, a taco bar and fajitas.

Section members attending included host Erica Cheetham, Tim Matchett, Tom Houk, Dan Longpre, Doug Scott, Connie Lang, Andrea Davis, Bob Rinderman, Bonnie Spencer, Kendra Hale, Jean Wallace, Rich Biehle and Rob Christensen.



Along with Rick Martin, RCBI staff personnel Brian Brown and Kevin Euton provided the ASQ group with a tour of the technical training laboratory that features a wide variety of state-of-the-art manufacturing equipment.



The Huntington technical training laboratory of RCBI includes a press brake, laser cutters, CNC lathe, machining and milling centers, and a multi-axis three-dimensional measurement system. Tour guests took advantage of opportunities to question the RCBI engineers about laboratory capabilities.

Guests included Tom Martin (Innovative Solutions), Tim Browning (CTL Engineering), Brad Bapst (The Ohio State University South Centers), Mark Bright (Valtronics), Doug Davis (USEC), Jan Christensen, and Darron Nelson and Carmen Archer (Becker SMC Electrical Products).

RCBI hosts were Erica Cheetham, Director of

Quality Services; Jim Casto, Associate Director of Public Information; Rick Martin, Director of Engineering; Brian Brown, Sr. Manufacturing Engineer & Site Manager; Kevin Euton, Production Engineer; Marty Spears, Associate Director of Public Information; Michael Bryant, Information Systems Specialist; and Tracy McDowell, Operations Supervisor.

## **CERTIFICATION PREPARATION – A MESSAGE FROM THE CERTIFICATION CHAIR**

Certification is formal recognition by ASQ that an individual has demonstrated proficiency within, and a comprehension of, a specified body of knowledge. It is peer recognition, not registration or licensure. Certification demonstrates that the certified individual has the knowledge to assure quality of products and services. Certification: 1) is a mark of excellence; and 2) is an investment in your career and in the future of your employer. Studying for the one of the ASQ Examination allows the individual to gain new skills and upgrade their proficiency. Maintaining your certification secures the investment you've already made in your career.

The following link on the ASQNet.org web page provides valuable information on resources to help you prepare for the various certifications that ASQ offers: [Click Here](#)

## **EMPLOYMENT OPPORTUNITIES & TOOLS**

Check out the [ASQ web page](#) for information on finding available job opportunities, job seeker support, posting a resume, and many other helpful items. Many new items are added daily to assist in your career searches.

**LEADERSHIP COMMITTEE MEETINGS**

The Leadership Committee meeting dates for program year 2010-2011 are listed below. Meeting times are 5:30 pm. All members are welcome to attend the Leadership Committee meetings.

Officers and Chairs with reports due for review/approval at monthly meetings, please consider sending advance draft copy to the Leadership Committee. If your schedule does not allow attendance, please consider calling in to the established bridge line in lieu of being on site for the meeting (Voice Bridge 800-786-1922, PIN 68793743).

- June 9, Thurs/ OSU Piketon

**SVS SECTION 815 LEADERSHIP COMMITTEE ROSTER FOR 2010-2011**

<b>Office</b>	<b>Name</b>	<b>Phone</b>	<b>E-mail</b>
Chair	Andrea Davis	740 897 2629	<a href="mailto:davisaj@ports.usec.com">davisaj@ports.usec.com</a>
Chair Elect	Dan Longpre	740 897 5747	<a href="mailto:longpred@tpmcllc.com">longpred@tpmcllc.com</a>
Vice Chair	Rob Christensen		<a href="mailto:rob_jan@excite.com">rob_jan@excite.com</a>
Treasurer	Julie Puckett		<a href="mailto:julie.puckett@genmills.com">julie.puckett@genmills.com</a>
Secretary	Connie Lang	740 947 6441	<a href="mailto:lang.connie@pikecommunityhospital.org">lang.connie@pikecommunityhospital.org</a>
Immediate Past Chair	Robert Ervin	740 384 3479	<a href="mailto:boberv@copper.net">boberv@copper.net</a>
Reg. 8 Deputy Director	Bob Rinderman	740 897 2440	<a href="mailto:rindermanrr@ports.usec.com">rindermanrr@ports.usec.com</a>
Reg. 8 Deputy Director	Cynthia L. Davis	740 772 2019	<a href="mailto:d2associates@earthlink.net">d2associates@earthlink.net</a>
Section Director (11)	David Boulay		<a href="mailto:boulay.1@osu.edu">boulay.1@osu.edu</a>
Section Director (11)	Tim Matchett	740 286 1621	<a href="mailto:cqp53@hotmail.com">cqp53@hotmail.com</a>
Section Director (12)	Rich Biehle	606-836-3455	<a href="mailto:rbiehle@gmail.com">rbiehle@gmail.com</a>
Section Director (12)	Cynthia L. Davis	740 772 2019	<a href="mailto:d2associates@earthlink.net">d2associates@earthlink.net</a>
Section Director (13)	John Hobensack	740 897 2253	<a href="mailto:john.hobensack@lex.doe.gov">john.hobensack@lex.doe.gov</a>
Section Director (13)	Bob Rinderman	740 897 2440	<a href="mailto:rindermanrr@ports.usec.com">rindermanrr@ports.usec.com</a>
Section Director (13)	R. Douglas Scott	740 772 6997	<a href="mailto:rdscott@horizonview.net">rdscott@horizonview.net</a>
Section Director (13)	John Shewbrooks	740 897 3587	<a href="mailto:shewbrooksjb@ports.usec.com">shewbrooksjb@ports.usec.com</a>

The number in parentheses is year ending a three year appointment in June

<b>Committee Chairs</b>	<b>Name</b>	<b>Phone</b>	<b>E-mail</b>
Arrangements	Tom Houk	740 897 6502	<a href="mailto:tom.houk@lex.doe.gov">tom.houk@lex.doe.gov</a>
Auditing	Rob Christensen		<a href="mailto:rob_jan@excite.com">rob_jan@excite.com</a>
Certification	Jim Thompson	740 897 5246	<a href="mailto:thompsonjf@ports.usec.com">thompsonjf@ports.usec.com</a>
Database	Wade Midkiff	225 323 3701	<a href="mailto:midkiff@ieee.org">midkiff@ieee.org</a>
Education	Cynthia L. Davis	740 772 2019	<a href="mailto:d2associates@earthlink.net">d2associates@earthlink.net</a>
Examining	Brian Lanning	740 897 2084	<a href="mailto:lanningbm@ports.usec.com">lanningbm@ports.usec.com</a>
Healthcare	Connie Lang	740 947 6441	<a href="mailto:lang.connie@pikecommunityhospital.org">lang.connie@pikecommunityhospital.org</a>
Historian	R. Douglas Scott	740 772 6997	<a href="mailto:rdscott@horizonview.net">rdscott@horizonview.net</a>
Internet Liaison	Wade Midkiff	225 323 3701	<a href="mailto:midkiff@ieee.org">midkiff@ieee.org</a>
Koalaty Kid	R. Douglas Scott	740 772 6997	<a href="mailto:rdscott@horizonview.net">rdscott@horizonview.net</a>
Membership	John Hobensack	740 897 2253	<a href="mailto:john.hobensack@lex.doe.gov">john.hobensack@lex.doe.gov</a>
Newsletter	Rus Barnes	614 508 1248	<a href="mailto:rbarnes@lata.com">rbarnes@lata.com</a>
Nominating	R. Douglas Scott	740 772 6997	<a href="mailto:rdscott@horizonview.net">rdscott@horizonview.net</a>
Placement	Craig Gray	740 335 0335	<a href="mailto:cgray@yusa-oh.com">cgray@yusa-oh.com</a>
Program	Mark D. Cade		<a href="mailto:cademd@ports.usec.com">cademd@ports.usec.com</a>
Publicity	Tim Matchett	740 286 1621	<a href="mailto:cqp53@hotmail.com">cqp53@hotmail.com</a>
Re-certification	Jim Brown	740 606 6546	<a href="mailto:shredder0212@roadrunner.com">shredder0212@roadrunner.com</a>
Six Sigma	Brian Lanning	740 897 2084	<a href="mailto:lanningbm@ports.usec.com">lanningbm@ports.usec.com</a>
SMP	Cynthia L. Davis	740 772 2019	<a href="mailto:d2associates@earthlink.net">d2associates@earthlink.net</a>

**ASQ CERTIFICATION EXAMS**

Certification examinations will be held at The Ohio State University, Research and Development Center in Piqueton, since this site is at the approximate geographical center of the area served by section 815. The following web page provides additional information: <http://www.asq.org/certification/dates.html>.

The following table lists the various certifications offered by ASQ, exam dates, and application deadlines. Additional exam dates are available through scheduled seminars and workshops which can be viewed at the website given above.

<b>Certification</b>	<b>Exam Date</b>	<b>Application Deadline</b>	<b>Late Application Fee (\$50) Deadline</b>
Biomedical Auditor	October 1, 2011	August 12, 2011	August 17, 2011
Calibration Technician	June 4, 2011	April 15, 2011	April 20, 2011
	December 3, 2011	October 14, 2011	October 19, 2011
HACCP Auditor	October 1, 2011	August 12, 2011	August 17, 2011
Manager of Quality/Organizational Excellence	October 1, 2011	August 12, 2011	August 17, 2011
Master Black Belt	October 1, 2011	Portfolio Deadline: June 1, 2011	N/A for Portfolio
		Exam Application Deadline: August 12, 2011	August 17, 2011
Pharmaceutical GMP Professional	June 4, 2011	April 15, 2011	April 20, 2011
	December 3, 2011	October 14, 2011	October 19, 2011
Quality Auditor	June 4, 2011	April 15, 2011	April 20, 2011
	December 3, 2011	October 14, 2011	October 19, 2011
Quality Engineer	June 4, 2011	April 15, 2011	April 20, 2011
	December 3, 2011	October 14, 2011	October 19, 2011
Quality Improvement Associate	June 4, 2011	April 15, 2011	April 20, 2011
	December 3, 2011	October 14, 2011	October 19, 2011
Quality Inspector	October 1, 2011	August 12, 2011	August 17, 2011
Quality Process Analyst	June 4, 2011	April 15, 2011	April 20, 2011
	December 3, 2011	October 14, 2011	October 19, 2011
Quality Technician	October 1, 2011	August 12, 2011	August 17, 2011
Reliability Engineer	October 1, 2011	August 12, 2011	August 17, 2011
Six Sigma Black Belt	October 1, 2011	August 12, 2011	August 17, 2011
Six Sigma Green Belt	June 4, 2011	April 15, 2011	April 20, 2011
	December 3, 2011	October 14, 2011	October 19, 2011
Software Quality Engineer	June 4, 2011	April 15, 2011	April 20, 2011
	December 3, 2011	October 14, 2011	October 19, 2011

**2010-2011 PROGRAM YEAR SCHEDULE**

The Program Schedule is developed by the Leadership Committee at the beginning of the program year. Some of the meeting dates and times have not been confirmed due to the speaker's availability. Please note that some scheduled meeting dates, locations and topics may change. Every effort will be taken to provide advance notification of any changes to the scheduled program using e-mail or updates in the newsletter.

<b>Meeting Date</b>	<b>Location</b>	<b>Theme/Topic</b>
October 8	Chillicothe	ASQ Fall Conference at the PACCAR Medical Education Center
November 18	Piketon	Groundwater Remediation
February 17	Piketon	SVS ASQ - Past Chairs Leadership
April 28	Jackson	Quality Verification -- Industrial Piping - Iron City Pipe and Supply and Geiger Brothers
May 19	Huntington	Quality/Robert C. Byrd Institute (RCBI)
June 23	Piketon	Flour B&W D&D at PORTS and FEMA Experiences

### **CONFERENCES/SEMINARS/WORKSHOPS/AWARENESS TRAINING**

Below is a listing of upcoming conferences available through ASQ. More information on available conferences is available by clicking each link below or visiting the ASQ website ([www.asq.org](http://www.asq.org)).

**[2011 Pathways To Social Responsibility Conference](#)**

June 16–17, 2011 • San Francisco, CA

**[2011 ASQ STEM Agenda Conference](#)**

July 19–20, 2011 • University of Wisconsin - Stout • Menomonie Wisconsin

**[20th Annual Service Quality Conference](#)**

October 3–4, 2011 • Seattle, WA

**[55th Annual Fall Technical Conference](#)**

October 13–14, 2011 • Kansas City, MO

**[20th Annual ASQ Audit Conference "Solid Legacy...Influential Future"](#)**

October 27–28, 2011 • Reno, NV

**[19th Annual National Quality Education Conference](#)**

November 6–8, 2011 • Indianapolis, IN

Visit [ASQ's Calendar](#) for events.