



# THE SCIOTO VALLEY VOICE

## AMERICAN SOCIETY FOR QUALITY SCIOTO VALLEY SECTION 0815

*"ASQ's First Section of the New Millennium"*



June 2005  
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### MESSAGE FROM THE CHAIR

Well this is my swan song. Doug Scott takes over as the SVS Chair on July 1, 2005, and will be writing the next message. It has been a great year. The section has done well, we have added a few new members, we had members get certified, and we had some well-attended meetings. I really appreciate the participation of each member of this section. Without the Leadership Committee (LC), I don't think I would have made it through the year. Several of the officers really worked hard to take on new positions as changes in the LC were made. Their dedication to the workings of the section is what makes our section special.

Did you have a favorite meeting or a topic that you would like to see again? Now is the time to get in touch with an LC member to let your opinions be known. The LC will be working to put a program schedule together over the summer months. It is important to the LC that we meet the needs of the section. Holding meetings that are of interest and use to the section members is one way the LC meets this goal. So put your thinking caps on (remember those from grade school?) and come up with some ideas for meetings. If I can convince the committee to hold a meeting on quilting, it proves that meeting topic ideas are unlimited.

Now that summer is upon us, why not take the time on June 16 to meet with friends at an idyllic location on the Ohio River and join together in recognition, good food, a beautiful view, and a wonderful speaker. I missed Dr. Dettmer the last time she spoke to our section. Everybody who did attend made it a point to tell me what I had missed. I don't intend to miss her speak this time. Make sure you get your reservation in early. Moyer's has some strict timelines. We don't want anyone to miss out because they missed the reservation deadline. Mike will have more information about the meeting in this newsletter.

Pamela Sperling  
Chair, ASQ Scioto Valley Section,  
Fiscal Year 7/1/2004-6/30/2005

## IN MEMORIAM

W. Joan Sperling, mother of Pamela Sperling passed away Saturday May 28, 2005. She was 84. She is at the Weaver Funeral Home in Knoxville, TN. Burial will be at 10:00 Saturday June 4 and then a Memorial Service following at 1:00 at the Good Samaritan Episcopal Church Knoxville, TN. Memorial contributions may be made to the Alzheimer's Research or a senior citizen group. The Leadership Committee will be making a \$75 donation on behalf of the Section to the Fisher Center Alzheimer's Research Foundation in memory of Pamela's mother. Please keep Pamela and her family in your prayers during this time of loss.

## EDITOR'S NOTE

There will be no Newsletter issued next month. I am currently applying for new positions at the Portsmouth Gaseous Diffusion Plant. The New positions will begin on June 27. I had plans to take vacation from June 24 – July 6. If my new position allows it, I will be away during the period that the July Newsletter is usually issued. Since our 2004-2005 program year will conclude with the June 16 meeting, there probably will not be much news to publish anyway. Be looking for the August Newsletter. We should have information regarding the new program year starting to shape up. Have a great summer!

## JUNE PROGRAM – TOUR AND YEAR-END WRAP-UP AT MOYER'S RESTAURANT AND WINERY

DATE: Thursday, June 16, 2005

SPEAKER: Dr. Cornelia Dettmer the mayor of Manchester, Ohio

SPEAKER PRESENTATION: Update on the Quality of Life in Manchester, Ohio

SPEAKER BIOGRAPHY: Dr. Cornelia Dettmer is the current mayor of Manchester, Ohio. She will give us an up-date on her quest to re-vitalize the quality of life in Manchester, where she ran for mayor and won on the premise that she could revive her dying town. She has done just that and will tell us how she is doing.

AGENDA: 5:00 – 5:30 Registration and networking  
5:30 – 6:15 Tour of winery  
6:15 – 7:00 Dinner  
7:00 – 8:00 Awards and Speaker

MENU: Salmon Florentine – Grilled Filet of Salmon on Spinach Alfredo & Artichokes

**Or**

Blackberry Pork Chop – Center Cut 10 oz. French Boned Chop Finished in Savory Blackberry Gastrique

Both entrées include garden salad, roasted red skin potatoes, fresh vegetable, bread, dessert, and beverage. Dinner reservations must be in by noon Tuesday June 14, 2005 so the restaurant can prepare. **PLEASE NOTE YOUR ENTRÉE CHOICE MUST ACCOMPANY THE RESERVATION.**

**COST:** **The cost of this dinner has been reduced to \$20.00 per person.** You may attend the program only, without dinner, at no cost. However, pre-registration is still required.

**RESERVATIONS:** Pre-registration is required by Tuesday, June 14. Meal commitments made, but not honored, are subject to payment unless cancelled by phone or electronic mail before 4 p.m. Tuesday, June 14. The Scioto Valley Section must pay for all meals ordered. Therefore, there will be no refunds of paid reservations canceled after that deadline.

Mail a check for \$20.00 for each dinner reservation made payable to "ASQ Scioto Valley Section" along with name, employer, address and telephone number of each person attending to the following address:

ASQ Scioto Valley Section  
PO Box 1947  
Chillicothe, Ohio 45601

Telephone and E-mail reservations are acceptable, subject to payment. The simplest way to register is by E-mail to [rindermanrr@ports.usec.com](mailto:rindermanrr@ports.usec.com). You can also call me at 740-897-2440. You can also make a reservation with any other ASQ Scioto Valley Section officer or committee chairperson.

**RECERTIFICATION:** Individuals holding ASQ certifications can **earn 0.6 re-certification units (RUs)** for attending the program (0.3 Rus for the pre-dinner tour and 0.3 RUs for the meeting).

**DIRECTIONS:** From **Chillicothe and north** take 23 south to 32 west to 41 south to 136 south to 52 west to the restaurant.

From **Washington Courthouse** take 62 south to 32 east to 136 south to 52 west to the restaurant.

From **Parkersburg** take 50 west to 32 west to 41 south to 136 south to 52 west to restaurant

From **Gallipolis** take 35 west to 32 west to 41 south to 136 south to 52 west to the restaurant.

From **Huntington** take 52 west to the restaurant.

## **EMPLOYMENT OPPORTUNITIES & TOOLS**

Check out the ASQ web page <http://careers.asq.org/search.cfm> for information on finding available job opportunities, job seeker support, posting a resume, and many other helpful items.

## **CERTIFICATION PREPARATION**

The following link on the ASQNet.org web page provides valuable information on resources to help you prepare for the various certifications that ASQ offers:

[http://www.asq.org/portal/page?\\_pageid=33,39211,33\\_39258&\\_dad=portal&\\_schema=PORTAL&in\\_url=/career/index.html](http://www.asq.org/portal/page?_pageid=33,39211,33_39258&_dad=portal&_schema=PORTAL&in_url=/career/index.html)

## ASQ CERTIFICATION EXAMS

The following table lists the various certifications offered by ASQ, the exam dates, and application deadlines:

Certifications	Application Deadline	Exam Date
Certified Biomedical Auditor (CBA)	08/19/05	10/22/05
Certified HACCP Auditor (CHA)		
Certified Mechanical Inspector (CMI)		
Certified Quality Manager (CQM)		
Certified Quality Technician (CQT)		
Certified Reliability Engineer (CRE)		
Certified Six Sigma Black Belt (CSSBB)		
Certified Quality Auditor (CQA)	10/07/05	12/03/05
Certified Quality Improvement Associate (CQIA)		
Certified Calibration Technician (CCT)		
Certified Quality Engineer (CQE)		
Certified Software Quality Engineer (CSQE)		
Quality Process Analyst (QPA)		
Manager of Quality/Organizational Excellence (CMQ/OE) - <b>NEW</b>	01/13/06	03/04/06

Certification examinations will be held at The Ohio State University, Research and Development Center in Piketon, since this site is at the approximate geographical center of the area served by section 815. The following web page provides additional information: [http://www.asq.org/portal/page?\\_pageid=33.32429.33.32570&\\_dad=portal&\\_schema=PORTAL](http://www.asq.org/portal/page?_pageid=33.32429.33.32570&_dad=portal&_schema=PORTAL)

## CONFERENCES/WORKSHOPS

### [Education Leadership Summit for Superintendents](#)

June 27-28, 2005 • St. Petersburg, FL

### [ASQ's 5th Annual Six Sigma Forum Roundtable](#)

September 15-16, 2005 • Fort Lauderdale, FL

### [NY/NJ Metropolitan Section 57th Annual Ott Quality Conference](#)

September 16, 2005 • Newark, NJ

### [14th Annual Service Quality Conference](#)

October 17-18, 2005 • Atlanta, GA

### [13th National Quality Education Conference](#)

November 13-15, 2005 • Miami, FL

### [15th Annual Quality Audit Conference](#)

October 19-20, 2006

We also have some very interesting, low cost work shops coming to our area, and the best part is, they are all going to be presented at the new Endeavor Center at the OSU South Centers at Piketon. See next page for details.

# Focus on the Future—2005 Ohio Manufacturing Partnership Series

Presented by

## The Ohio Department of Development In Conjunction with CAMP and TechSolve

### Moving Lean from the Factory to the Office - Sept. 21, 2005

Lean Manufacturing is a philosophy of efficiency which, when implemented, shortens the time between customer order and factory shipment by eliminating waste. By implementing the concepts of Lean Manufacturing within its administrative activities, a company can create a competitive advantage by providing better financial and planning forecasts as well as improving performance with faster cycle times and fewer errors. Attendees will:

- Learn the principles of Lean
- Learn the tools of Lean and their application to the office environment
- Learn how to start a company's cultural transition
- Learn real world problem-solving techniques

*(2 hours-9:30 a.m.—11:30 a.m.) Fee: \$25.00*

### Product Development—Engine for Growth - March 15, 2006

New Product Development is one strategy that consistently has been called on by companies to help produce sales growth and increased market share. New products can create excitement with current customers, potential customers and among internal staff members. But to maximize the probability of success, development has to be done right. Attendees will learn about a proven Product Development process that goes from Ideation through Product Launch. Exclusive tools to accelerate the ideation process, as well as tips and tricks, and pitfalls to avoid will also be presented.

*((2 hours-9:30 a.m.—11:30 a.m.) Fee: \$25.00*

### Lean/Six Sigma Demythification - May 17, 2006

Most people believe that Lean and Six Sigma are alternative tool sets for continuous improvement. Quite the opposite is true. Lean and Six Sigma complement each other and there are many examples of where and how this works. Those attending this workshop will learn:

- The evolution of Six Sigma
- How Six Sigma and Lean complement each other
- Overview of the transformation process
- Case studies
- Best practices and cultural change

*(2 hours-9:30 a.m.—11:30 a.m.) Fee: \$25.00*

**Register for one event or sign up for the whole Series! Sign up for all four events and pay only \$75.00 for the entire Series. Register with Tomi Williams at 513-948-2076, 1-800-345-4482 or [Williams@techsolve.org](mailto:Williams@techsolve.org) . These events are scheduled at the OSU South Centers, Endeavor Center in Piketon, 1864 Shyville Rd., Piketon, Ohio 45661.**