



# THE SCIOTO VALLEY VOICE

AMERICAN SOCIETY FOR QUALITY  
SCIOTO VALLEY SECTION 0815

*"ASQ's First Section of the New Millennium"*



January 2006  
Volume 9, Number 1  
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## MESSAGE FROM THE CHAIR

**Happy New Year to all of you and welcome to 2006!**

As we start off 2006, I hope each of you had a very wonderful Christmas and that you survived the entire holiday period without eating so much that you are having trouble fitting into your clothes. We in the Scioto Valley Section had a great December meeting. Our very own Bob Rinderman delivered a great training session on navigating the ASQ website. The session was attended by 14 people and Bob introduced us to a world of information available to ASQ members. During the session, Bob taught us how to access most if not all of it. One of the goals from the ASQ Leadership Summit was to provide access to the Quality Body of Knowledge and this web access is one of those avenues.

Our January Membership Meeting will be held on Tuesday January 17 at the Ponderosa Restaurant in Jackson. Our Speaker will be Ron Copher of Oak Hill Banks speaking on Quality in the banking industry. In February we will have a meeting on Quality in the Healthcare Field at Shawnee State University in Portsmouth. Dr. Wayne Wheeler from Southern Ohio Medical Center will be our speaker that evening.

On February 16, 2006, that same evening at Shawnee State, we will have our Annual Meeting and election of officers. The Nominating Committee will present a slate of officers including candidates for Chair Elect, Treasurer, Secretary, and up to two Vice Chairs. If any one is interested in running for any of the offices or would like to serve on the Leadership Committee in any capacity, please contact Doug Scott (at [dscott@lpports.com](mailto:dscott@lpports.com)) or any member of the Leadership Committee. Any Section 815 regular or above member of the Section may nominate an individual from the floor to run for any of the offices if a nomination petition signed by at least 10 Members is submitted to the Section Secretary prior to February 16, 2005.

The Leadership Committee and the Section would like to congratulate **Grover (Butch) Jones** on passing exams for Certified HACCP Auditor in October and Certified Quality Process Analyst in December and **Byron Walker** on passing the Certified Quality Auditor exam in December. We are very proud of both of you as we know it takes a lot of studying and effort to successfully navigate these comprehensive exams. Congratulations again to both of you.

Doug Scott, Scioto Valley Section Chair – 2005-06

## SVS SECTION 815 LEADERSHIP COMMITTEE ROSTER FOR 2005-2006

Officers		Phone	Ext	E-mail
Chair	Doug Scott	740 897 4771		<a href="mailto:dscott@lpports.com">dscott@lpports.com</a>
Chair Elect	Dave Boulay	740 289 2071		<a href="mailto:boulay1@osu.edu">boulay1@osu.edu</a>
Vice Chair	Wade Midkiff	740 775 1120		<a href="mailto:midkiff@ieee.org">midkiff@ieee.org</a>
Treasurer	Tim Matchett	740 710 8946		<a href="mailto:cqp53@ohiohills.com">cqp53@ohiohills.com</a>
Secretary	Oscar Phillips	304 675 1150	217	<a href="mailto:oscar.phillips@supresta.com">oscar.phillips@supresta.com</a>
Immediate Past Chair	Pamela Sperling	740 897 3603		<a href="mailto:psperling@lpports.com">psperling@lpports.com</a>
Regional Director	Bob Rinderman	740 897 2440		<a href="mailto:rindermanrr@ports.usec.com">rindermanrr@ports.usec.com</a>
Section Director (08)*	Rich Biehle	606 836 3455		<a href="mailto:rbiehle@ezwv.com">rbiehle@ezwv.com</a>
Section Director (06)*	Cindy Zollo-Davis	800 556 2551		<a href="mailto:d2associates@earthlink.net">d2associates@earthlink.net</a>
Section Director (07)*	Tim Matchett	740 710 8946		<a href="mailto:cqp53@ohiohills.com">cqp53@ohiohills.com</a>
Section Director (07)*	Bob Rinderman	740 897 2440		<a href="mailto:rindermanrr@ports.usec.com">rindermanrr@ports.usec.com</a>
Section Director (07)*	John Shewbrooks	740 897 3587		<a href="mailto:shewbrooksjb@ports.usec.com">shewbrooksjb@ports.usec.com</a>

\* The number in parentheses is year ending a three year appointment in June

Committee Chairs		Phone	Ext	E-mail
Arrangements	Tom Houk	740 897 6502		<a href="mailto:houkt@tpmcllc.com">houkt@tpmcllc.com</a>
Auditing	Cindy Zollo-Davis	800 556 2551		<a href="mailto:d2associates@earthlink.net">d2associates@earthlink.net</a>
Certification	Jim Thompson	740 897 5246		<a href="mailto:thompsonjf@ports.usec.com">thompsonjf@ports.usec.com</a>
Database	Wade Midkiff	740 775 1120		<a href="mailto:midkiff@ieee.org">midkiff@ieee.org</a>
Education	John Nemeth	740 441 6288		<a href="mailto:jenemeth@ra.rockwell.com">jenemeth@ra.rockwell.com</a>
Examining	Brian Lanning	740 897 2084		<a href="mailto:lanningbm@ports.usec.com">lanningbm@ports.usec.com</a>
Historian	Doug Scott	740 897 4771		<a href="mailto:dscott@lpports.com">dscott@lpports.com</a>
Internet Liaison	Wade Midkiff	740 775 1120		<a href="mailto:midkiff@ieee.org">midkiff@ieee.org</a>
Koalaty Kid	Doug Scott	740 897 4771		<a href="mailto:dscott@lpports.com">dscott@lpports.com</a>
Membership	Pamela Sperling	740 897 3603		<a href="mailto:psperling@lpports.com">psperling@lpports.com</a>
Newsletter	Mike MacCrae	740 897 3442		<a href="mailto:mmacrae@lpports.com">mmacrae@lpports.com</a>
Nominating	Dan Longpre	740-897-5747		<a href="mailto:longpred@tpmcllc.com">longpred@tpmcllc.com</a>
Placement	Craig Gray	740 335 0335		<a href="mailto:grayc@yusa-oh.com">grayc@yusa-oh.com</a>
Program	<b>vacant</b>			
Publicity	John Hobensack	740 897 2253		<a href="mailto:hobensackje@ports.usec.com">hobensackje@ports.usec.com</a>
Re-certification	Jim Brown	740 636 3038		<a href="mailto:jbrown@yusa-oh.com">jbrown@yusa-oh.com</a>
SMP	Pamela Sperling	740 897 3603		<a href="mailto:psperling@lpports.com">psperling@lpports.com</a>

## JANUARY PROGRAM – QUALITY IN THE BANKING INDUSTRY

DATE & LOCATION: Tuesday, January 17, 2006 at the Jackson Ponderosa

MEETING THEME: “Quality in Banking”

SPEAKER: Ron Copher will be the speaker. He serves as Chief Financial Officer of Oak Hill Financial and Executive Vice President of Oak Hill Banks

AGENDA:

5:30 pm:	Registration & Networking
6:00 pm:	Ponderosa Dinner Buffet
6:45 pm:	Introduction of Speaker
7:30 pm:	Adjourn.

MENU: Dinner buffet including beverage

COST: \$14.00

RESERVATIONS: Pre-registration is required by Friday, January 13. Please contact Tom Houk at [houkt@tpmcllc.com](mailto:houkt@tpmcllc.com) or Doug Scott at [dscott@lppports.com](mailto:dscott@lppports.com) for reservations. You can also call Tom at 740-897-6502. You can also make a reservation with any other ASQ Scioto Valley Section officer or committee chairperson.

DIRECTIONS: The Ponderosa is located at 601 E. Main Street, Jackson, Ohio. Traveling east or west on St. Rt. 32/124 exit on St. Rt. 93 (Main Street). Proceed north on St. Rt. 93 (Main Street) approximately 0.7 miles.

RECERTIFICATION: Individuals holding ASQ certifications can **earn 0.3 re-certification units (RUs)** for attending the training session.

### SVS 2005-2006 MEETING SCHEDULE

Meeting Date	Location	Theme	Topic/Speaker
September 9/15/05	Waverly	Factory Tour	Superior Kraft Homes Manufacturing
October 10/20/05	Chillicothe	Airport Security and Operation	Ross County Airport Security & Operations
November 11/15/05	Piketon	Education	Quality in Education - Bill Lindsey
December 12/15/05	Piketon	Leadership Training	Leadership Training - Bob Rinderman
January 1/17/06	Jackson	Service Quality	Quality in Banking – Ron Copher
February 2/16/06	Portsmouth, Shawnee State Univ.	Healthcare	Quality in Healthcare - Dr. Wayne Wheeler from SOMC
March 3/14/06 or 3/16/06	Huntington	Chemical Plant Tour	Supresta Chemical Plant
April 4/20/06	Deer Creek Joint Mtg. w/ Columbus	Tour of Dam	Corps of Engineers Dam Tour Joint Meeting with Columbus
May 5/18/06	Manchester Moyers	Lean Manufacturing	Lean Manufacturing Overview offered by the Edison Center
June 6/15/06	Jackson or Chillicothe	Tour Manufacturing Plant	Location to be determined

## CERTIFICATION PREPARATION

The following link on the ASQNet.org web page provides valuable information on resources to help you prepare for the various certifications that ASQ offers:

[http://www.asq.org/portal/page?\\_pageid=33,39211,33\\_39258&\\_dad=portal&\\_schema=PORTAL&in\\_url=/career/index.html](http://www.asq.org/portal/page?_pageid=33,39211,33_39258&_dad=portal&_schema=PORTAL&in_url=/career/index.html)

## ASQ CERTIFICATION EXAMS

The following table lists the various certifications offered by ASQ, the exam dates, and application deadlines:

Certifications	Application Deadline	Exam Date
Certified Biomedical Auditor (CBA)	<b>01/13/06</b>	03/04/06
Certified HACCP Auditor (CHA)		
Certified Mechanical Inspector (CMI)		
Manager of Quality/Organizational Excellence (CMQ/OE) – <b>NEW (Formerly CQM)</b>		
Certified Quality Technician (CQT)		
Certified Reliability Engineer (CRE)		
Certified Six Sigma Black Belt (CSSBB)		
Certified Quality Auditor (CQA)	<b>04/07/06</b>	06/03/06
Certified Quality Improvement Associate (CQIA)		
Certified Calibration Technician (CCT)		
Certified Quality Engineer (CQE)		
Certified Software Quality Engineer (CSQE)		
Certified Six Sigma Green Belt (CSSGB)		
Quality Process Analyst (QPA)		

Certification examinations will be held at The Ohio State University, Research and Development Center in Piketon, since this site is at the approximate geographical center of the area served by section 815. The following web page provides additional information:  
[http://www.asq.org/portal/page?\\_pageid=33,32429,33\\_32570&\\_dad=portal&\\_schema=PORTAL](http://www.asq.org/portal/page?_pageid=33,32429,33_32570&_dad=portal&_schema=PORTAL)

## EMPLOYMENT OPPORTUNITIES & TOOLS

Check out the ASQ web page <http://careers.asq.org/search.cfm> for information on finding available job opportunities, job seeker support, posting a resume, and many other helpful items.

**AMERICAN SOCIETY FOR QUALITY–COLUMBUS SECTION 801 WELCOMES  
International audit expert and author Dennis R. Arter**



**He's back! (Courtesy of Diamond Innovations)**

## **Quality Auditing for the Boss**

A presentation on quality audit concepts, directed at management. Bring your boss to find out what you do and the value of audits. This presentation will cover:

- What auditors should do to help the organization
- What bosses should do to help the auditors

The material covers auditing to all quality systems, from healthcare and GMPs to software and government. Learn effective ways to analyze your organization. Bring your copy of his book, *Quality Audits for Improved Performance* (English or Spanish edition), and get it autographed.

Dennis Arter is an independent consultant and trainer. He instructs large and small firms in the fields of performance auditing and quality systems, and has served clients in the fields of government, manufacturing, chemicals, energy, research, aerospace, and food processing. He has presented his course on quality auditing to over 8,000 people since 1980. Dennis is an ASQ Fellow, former Board member, and active in the Customer-Supplier Div. Dennis lives in Kennewick, Washington.

**Tuesday, January 17, 2006**

**Networking – 5:30 p.m. Dinner – 6:00 p.m. Presentation – 7:00 to 8:00 p.m.  
DaVinci's Restaurant at Reed and Henderson**

**RSVP by close of business Friday, January 13, 2006  
to Joe Hess (Arrangements Chair) at (614) 460-7901, or [jhoess@exxcel.com](mailto:jhoess@exxcel.com)  
Reservations are required as space is limited**

## CONFERENCES/WORKSHOPS

The logo for ASQ Quality Basics features the text "ASQ Quality Basics" centered within a light green rectangular box. This box is flanked by two large, stylized brackets: a black one on the left and a blue one on the right. A thin blue circle is drawn behind the text, partially overlapping the brackets.

# ASQ Quality Basics

Experience has shown that quality practices are a key success factor for any business. Today, quality touches everyone within an organization, no matter what their role. A basic understanding of quality and the ability to apply its concepts daily can be the determining factor between success and failure for any organization.

A truly fundamental course, ASQ's Quality Basics helps organizations build a foundation for excellence by providing participants with an overview of quality and its principles.

This cost effective, four hour, instructor-led course is designed to meet organizational needs for basic quality training and competency.

### Topics to be discussed:

- ◆ Development of Quality Awareness
- ◆ New Hire Training or Orientation
- ◆ Reinforcement of common quality competencies
- ◆ Satisfy certain Malcolm Baldrige Award requirements
- ◆ Satisfy International Quality System Registration criteria.

**When: February 1, 2006**

**Cost: \$99**

**1:00pm-5:00pm**

**Where: The Ohio State University South Centers Endeavor Center**

**1862 Shyville Road, Piketon OH 45661**

**To Register Please Contact Kelly O'Bryant at 740-289-3727 ext 111 or [obryant5@ag.osu.edu](mailto:obryant5@ag.osu.edu)**

ASQ's Quality Basics satisfies Section 6.2 Human Resource Management requirements and provides documentation for the ISO 9000:2000, TL 9000, TS16949, and AS 9000 standards that cover: competence, awareness, and training.

## ASQ's 2006 Six Sigma Conference

**WHEN:** February 6-7, 2006

**WHERE:** Hyatt Grand Champions Resort and Spa, Palm Springs, California

**COST:** \$995 ASQ Members or Six Sigma Forum Members

\$1,145 List/Forum/Division/Nonmembers  
Group Discounts Also Available!

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[ASQ's Six Sigma Conference](#) brings you a powerhouse of case studies, from a full spectrum of reference points, industries, and organizations to help you realize your maximum potential.

### Keynotes



Richard Irving, VP  
Global Six Sigma  
American Express



Graham Richard, Mayor  
Fort Wayne, IN

No other Six Sigma conference delivers the caliber of Six Sigma professionals that the ASQ Six Sigma Conference attracts year after year. This is the event where you'll find the answers you need to overcome your organization's challenges – and not from high-level theorists, but from *actual* Six Sigma practitioners who want to share their experiences and tools that profitably benefit their organizations.

### The ASQ Six Sigma Conference activities include:

- A memorable round of golf (and networking with other attendees) at the ever-popular [ASQ Golf Classic](#) (*additional cost to attend*)
- The [ASQ Six Sigma Black Belt Certification exam](#)
- More than 30 [educational sessions](#) for you to choose from
- Unlimited networking opportunities with other Six Sigma professionals including at the gala Monday evening reception
- The latest Six Sigma products and software from leading suppliers and exhibitors
- Inspiring keynote messages from industry leaders in Six Sigma implementation and innovation
- The lavish [Master Black Belt Dinner](#) (*additional cost to attend*)
- The [40th Super Bowl Party](#) - complete with refreshments and door prizes
- Panel discussions with Six Sigma leaders

**[Registration is now open](#)** - don't miss this important event!

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We also have some very interesting, low cost work shops coming to our area (see below), and the best part is, they are all going to be presented at the new Endeavor Center at the OSU South Centers at Piketon. See below for details.

## **Focus on the Future—2006 Ohio Manufacturing Partnership Series**

**Presented by**

### **The Ohio Department of Development In Conjunction with CAMP and TechSolve**

#### **Product Development—Engine for Growth - March 15, 2006**

New Product Development is one strategy that consistently has been called on by companies to help produce sales growth and increased market share. New products can create excitement with current customers, potential customers and among internal staff members. But to maximize the probability of success, development has to be done right. Attendees will learn about a proven Product Development process that goes from Ideation through Product Launch. Exclusive tools to accelerate the ideation process, as well as tips and tricks, and pitfalls to avoid will also be presented.

*(2 hours-9:30 a.m.—11:30 a.m.) Fee: \$25.00*

#### **Lean/Six Sigma Demythification - May 17, 2006**

Most people believe that Lean and Six Sigma are alternative tool sets for continuous improvement. Quite the opposite is true. Lean and Six Sigma complement each other and there are many examples of where and how this works. Those attending this workshop will learn:

- The evolution of Six Sigma
- How Six Sigma and Lean complement each other
- Overview of the transformation process
- Case studies
- Best practices and cultural change

*(2 hours-9:30 a.m.—11:30 a.m.) Fee: \$25.00*

**Register for one event or sign up for the whole Series! Sign up for all four events and pay only \$75.00 for the entire Series. Register with Tomi Williams at 513-948-2076, 1-800-345-4482 or [Williams@techsolve.org](mailto:Williams@techsolve.org). These events are scheduled at the OSU South Centers, Endeavor Center in Piketon, 1864 Shyville Rd., Piketon, Ohio 45661.**

#### **15th Annual Quality Audit Conference**

October 19-20, 2006