THE SCIOTO VALLEY VOICE

AMERICAN SOCIETY FOR QUALITY
SCIOTO VALLEY SECTION 0815

"ASQ's First Section of the New Millennium"

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MESSAGE FROM THE CHAIR

Greetings ASQ Members and Friends,

I hope everyone came through last week's storm unscathed. There are still people in our area (Pike County) that are without power and I know the surrounding counties were affected as well.

There was a great turnout for the January meeting at the PACCAR Medical Education Center in Chillicothe on the subject of "Inception and Development of the PACCAR Center and Its Function in the Health Care System." Meeting speakers were Dr. John Gabis, Julee Hickman, RN, and Dina DeBord, RN. We are very grateful for the time and effort that went into the excellent presentation and tour.

February's meeting is "Quality in Law Enforcement" presented by Commander Edward Crispen of the Ohio State Highway Patrol. It's a good opportunity to take a break from the winter weather and gain some insight into a very interesting area. Chad Rausch, Program Chair, and Tom Houk, Arrangements Chair, have done a great job in scheduling some very interesting and worthwhile meetings with very nice venues. Please take the time to thank them when you see them.

Thank you for your continued help in making the Scioto Valley Section a great benefit and success to each of us and the wide ranging quality community we all serve.

John Hobensack, CQA, Scioto Valley Section Chair, 2008-2009

2008-2009 PROGRAM YEAR SCHEDULE

The Program Schedule is developed by the Leadership Committee at the beginning of the program year. Some of the meeting dates and times have not been confirmed due to the speaker's availability. Please note that some scheduled meeting dates, locations and topics may change. Every effort will be taken to provide advance notification of any changes to the scheduled program using e-mail or updates in the newsletter.

Meeting Date	Location	Theme	Topic/Speaker
February 19	Portsmouth	Law Enforcement	Quality in Law Enforcement/ Commander Mike Crispen
March 19	Chillicothe	Precision Machining Analysis	Correct SPC/Bob Doering
April 16	TBD	TBD	Quality in the Laboratory - Lab tour
May 21	Piketon	Research	Aquaculture/Geoff Wallat
June 20 (Sat)	TBD	TBD	Golf Outing

LEADERSHIP COMMITTEE

The Leadership Committee meeting dates for program year 2008-2009 are listed below. Meeting times are 5:30 pm on each date. All members are welcome to attend the Leadership Committee meetings.

Officers and Chairs with reports due for review/approval at monthly meetings, please consider sending advance draft copy to the Leadership Committee. If your schedule does not allow attendance, please consider calling in to the established bridge line in lieu of being on site for the meeting (Voice Bridge 800-786-1922, PIN 68793743).

- Feb 5 Thurs/ OSU Piketon
- March 5 Thurs/ OSU Piketon
- April 2 Thurs/ OSU Piketon
- May 7 Thurs/ OSU Piketon
- June 4 Thurs/ OSU Piketon

CERTIFICATION PREPARATION – A MESSAGE FROM THE CERTIFICATION CHAIR

Certification is formal recognition by ASQ that an individual has demonstrated proficiency within, and a comprehension of, a specified body of knowledge. It is peer recognition, not registration or licensure. Certification demonstrates that the certified individual has the knowledge to assure quality of products and services. Certification: 1) Is a mark of excellence; and 2) Is an investment in your career and in the future of your employer. Studying for the one of the ASQ Examination allows the individual to gain new skills and upgrade their proficiency. Maintaining your certification secures the investment you've already made in your career.

The following link on the ASQNet.org web page provides valuable information on resources to help you prepare for the various certifications that ASQ offers:
http://www.asq.org/portal/page?_pageid=33,39211,33_39258&_dad=portal&_schema=PORTAL&in_url=/career/index.html

EMPLOYMENT OPPORTUNITIES & TOOLS

Check out the ASQ web page http://careers.asq.org/search.cfm for information on finding available job opportunities, job seeker support, posting a resume, and many other helpful items. Many new items are added daily to assist in your career searches.

FEBRUARY PROGRAM MEETING

DATE: Thursday, February 19, 2009

TOPIC: Continuous improvement within the Ohio State Highway Patrol

LOCATION: Portsmouth Ohio State Highway Patrol, 7611 U.S. Highway 23, Lucasville, OH 45648 phone: (740) 354-2888

SPEAKER: Lt. Mike Crispen

AGENDA:

5:30 p.m.	Registration and Networking
6:15 p.m.	Catered Dinner
6:45 p.m.	Presentation Continuous improvement within the Ohio State Highway Patrol
7:15 p.m.	Tour of the Ohio State Highway Patrol Post
7:30 p.m.	Adjourn

MENU: Dinner will be parmesan chicken, potato cheese casserole, broccoli and cauliflower, tossed salad, drink, and dessert. Cost of the meal is $15.00. You may attend the meeting without participating in the meal.

RE-CERTIFICATION UNITS: Those holding certifications will receive 0.3 recertification units for attending the presentation and 0.3 recertification units for participating in the tour.

RESERVATIONS: Please contact Doug Scott (doug.scott@lex.doe.gov) 740-897-2906), Rus Barnes (rbarnes@lpports.com, or John Hobensack (hobensackje@usec.com) by February 16, 2009, for reservations. Please indicate at time of reservation if you will be participating in the meal.

DIRECTIONS: The Portsmouth Ohio State Highway Patrol Post is located approximately 7 miles north of Portsmouth and 3 miles south of Lucasville on U.S. Rt. 23.

SPEAKER BIOGRAPHY: LT Mike Crispen is a 15 year veteran of the Highway Patrol assigned as the Post Commander for the Portsmouth Post. He was assigned as an academy instructor in Columbus at the Ohio State Patrol Academy for four years. He has served as the Highway Patrol's lead firearm's instructor and lead instructor for the Use of Force/Response to Resistance program. He was one of the authors of the Highway Patrol's Response to Resistance policy and author of the book *Mental Survival* for law enforcement. Mike has his degree in Law Enforcement/Criminal Justice from Ohio University and has served as an instructor at Ohio University for 11 years. Prior to joining the Patrol, Mike served 6 years in the U. S. Army. As the Commander for the Portsmouth Highway Patrol Post, he is responsible for crash and crime within the jurisdiction of the Highway Patrol. He serves as the first line liaison between the local agencies within Scioto County and the leadership of the Highway Patrol. Lt Crispen manages assets from the Highway Patrol assigned to the Scioto County area in an effort to reduce crash and crime statistics. These assets consist of human resources – troopers and civilian staff – and physical equipment for use by these resources. Lt Crispen has been assigned to the Portsmouth Post for three years.

QUOTES TO LIVE BY

"A person who has never made a mistake has never tried anything new." ~ Albert Einstein

"I am always doing that which I cannot do, in order that I may learn how to do it." ~Pablo Picasso

"The three great essentials to achieve anything worth while are, first, hard work; second, stick-to-itiveness; third, common sense." ~Thomas Edison

"Success seems to be largely a matter of hanging on after others have let go." ~ William Feather

"I am an optimist. It does not seem too much use being anything else." ~ Winston Churchill

"If your actions inspire others to dream more, learn more, do more and become more, you are a leader." ~ John Quincy Adams

ASQ CERTIFICATION EXAMS

Certification examinations will be held at The Ohio State University, Research and Development Center in Piketon, since this site is at the approximate geographical center of the area served by section 815. The following web page provides additional information: http://www.asq.org/certification/dates.html.

The following table lists the various certifications offered by ASQ, exam dates, and application deadlines. Additional exam dates are available through scheduled seminars and workshops which can be viewed at the website given above.

Certifications	Application Deadline	Exam Date
Biomedical Auditor HACCP Auditor Manager of Quality/Organizational Excellence Quality Inspector Quality Technician Reliability Engineer Six Sigma Black Belt	1/16/09	3/7/09
Calibration Technician Pharmaceutical GMP Professional Quality Auditor Quality Engineer Quality Improvement Associate Quality Process Analyst Six Sigma Green Belt Software Quality Engineer	4/17/09	6/6/09
Biomedical Auditor HACCP Auditor Manager of Quality/Organizational Excellence Quality Inspector Quality Technician Reliability Engineer Six Sigma Black Belt	8/21/09	10/17/09
Calibration Technician Pharmaceutical GMP Professional Quality Auditor Quality Engineer Quality Improvement Associate Quality Process Analyst Six Sigma Green Belt Software Quality Engineer	10/16/09	12/5/09

CONFERENCES/SEMINARS/WORKSHOPS/AWARENESS TRAINING

Below is a listing of upcoming conferences available through ASQ. More information on available conferences is available by clicking each link below or visiting the ASQ website (www.asq.org).

2009 Customer-Supplier Division Symposium February 4-6, 2009 • New Orleans, LA
http://www.asq.org/conferences/customer-supplier-symposium/index.html

2009 Lean Six Sigma Conference March 2-3, 2009 • Phoenix, AZ
http://www.asq.org/conferences/six-sigma/

Quality Management Conference March 5-6, 2009 • Irvine, CA http://www.asq.org/qm/index.html

17th Annual International Conference on ISO 9000 March 9-10, 2009 • Orlando, FL http://www.asq.org/conferences/iso-9000/index.html

17th Annual Conference on Quality in the Space and Defense Industries March 16-17, 2009 • Cape Canaveral, FL http://www.asq.org/conferences/aviation-space-defense/

World Conference on Quality and Improvement May 18-20, 2009 • Minneapolis, MN http://wcqi.asq.org/index.html

Quality Institute for Healthcare May 18-20, 2009 • Minneapolis, MN http://qihc.asq.org/

Institute for Software Excellence May 18–20, 2009 • Minneapolis, MN http://www.asq.org/ise/index.html

Quality in Sustainability May 18–20, 2009 • Minneapolis, MN http://www.asq.org/qs/index.html

Visit ASQ's Calendar for more events.

SVS SECTION 815 LEADERSHIP COMMITTEE ROSTER FOR 2008-2009

Office	Name	Phone	E-mail
Chair	John Hobensack	740 897 2253	hobensackje@usec.com
Chair Elect	Robert Ervin	740 384 3479	boberv@copper.net
Vice Chair	Chad Rausch	740 897 2708	rauschcw@usec.com
Vice Chair	Pamela Sperling	740 773 8123	Sperling@horizonview.net
Vice Chair	Rich Biehle	606 836 3455	rbiehle@gmail.com
Vice Chair	Jim Brown	740 636 3038	jbrown@yusa-oh.com
Treasurer	R. Douglas Scott	740 897 2906	dscott@haselwoodent.com
Secretary	Connie Lang	740 947 6441	lang.connie@pikecommunityhospital.org
Immediate Past Chair	Dave Boulay	740 289 2071	boulay.1@osu.edu
Reg. 8 Deputy Director	Bob Rinderman	740 897 2440	rindermanrr@ports.usec.com
Reg. 8 Deputy Director	Cynthia L. Davis	740 772 2019	d2associates@earthlink.net
Section Director (10)	Tim Matchett	740 286 1621	cqp53@hotmail.com
Section Director (10)	Bob Rinderman	740 897 2440	rindermanrr@ports.usec.com
Section Director (10)	R. Douglas Scott	740 897 2906	dscott@haselwoodent.com
Section Director (10)	Cynthia L. Davis	740 772 2019	d2associates@earthlink.net
Section Director (09)*	Pamela Sperling	740 773 8123	Sperling@horizonview.net
Section Director (08)*	Rich Biehle	606-836-3455	rbiehle@gmail.com

The number in parentheses is year ending a three year appointment in June

Committee Chairs	Name	Phone	E-mail
Arrangements	Tom Houk	740 897 6502	houkt@tpmcllc.com
Auditing	Pamela Sperling	740 773 8123	Sperling@horizonview.net
Certification	Jim Thompson	740 897 5246	thompsonjf@ports.usec.com
Database	Wade Midkiff	225 323 3701	midkiff@ieee.org
Education	Cynthia L. Davis	740 772 2019	d2associates@earthlink.net
Examining	Brian Lanning	740 897 2084	lanningbm@ports.usec.com
Healthcare	Connie Lang	740 947 6441	lang.connie@pikecommunityhospital.org
Historian	R. Douglas Scott	740 897 2906	dscott@haselwoodent.com
Internet Liaison	Wade Midkiff	225 323 3701	midkiff@ieee.org
Koalaty Kid	R. Douglas Scott	740 897 4771	dscott@lpports.com
Membership	Robert Ervin	740 384 3479	boberv@copper.net
Newsletter	Rus Barnes	740 897 2809	rbarnes@lpports.com
Nominating	Dan Longpre	740 897 5747	longpred@tpmcllc.com
Placement	Craig Gray	740 335 0335	cgray@yusa-oh.com
Program	Rich Biehle	606 836 3455	rbiehle@gmail.com
Publicity	John Hobensack	740 897 2253	hobensackje@ports.usec.com
Re-certification	Jim Brown	740 636 3038	jbrown@yusa-oh.com
Six Sigma	Brian Lanning	740 897 2084	lanningbm@ports.usec.com
SMP	Cynthia L. Davis	740 772 2019	d2associates@earthlink.net

JANUARY PROGRAM RECAP (reprinted from www.adena.org)

He breaths, bleeds, urinates, has eyes that dilate, a pulse and a heartbeat, and those treating him have the power to save his life or send him into cardiac arrest.

With the ability to emulate nearly perfect humanlike characteristics in emergency situations from massive bodily injury and drug overdoses to a heart attack and allergic reactions, interactive human patient simulation technology is a fast growing trend in training those we depend on to provide care in emergency situations.

Human patient simulation technology is used by leading healthcare educational institutions to train doctors and nurses, US troops in Iraq to train for bio warfare and combat injuries, and by Homeland Security to equip emergency personnel with the skills needed to deal with weapons of mass destruction and bio terrorism. The PACCAR Medical Education Center is located on the campus of Adena Regional Medical Center in Chillicothe.

Far more advanced than the days of the resuscitation trainers, Stan's human patient simulation technology not only mimics symptoms but also responds directly to treatment administered by trainees including oxygen, intravenous drugs and defibrillation—all without the aid of an instructor—bringing real life emergency scenarios to the training field.

Before patient simulation, healthcare trainees were restricted to practicing on lifeless mannequins and often put into the field with technical knowledge, but limited firsthand experience. Simulation provides a lifelike, interactive and visual solution to train those we depend on to protect our loved ones in times of emergency.

"The stress in a training session is very real," said John Gabis, MD, Executive Director at the PACCAR Medical Education Center. "Since Stan responds directly to the trainees' actions, students are not only learning technical skills but are exposed to the high-pressure of saving a life in an emergency situation."

The $15 million PACCAR Medical Education Center is designed to provide outstanding nursing education collaboratively with Wright State University, Ohio University- Chillicothe, and other partner institutions right in the Chillicothe area. Students in the program have the chance to earn a pre-licensure Bachelor of Science in Nursing (BSN) degree through Wright State University in approximately 39 months with prerequisite courses at Ohio University or Wright State and the BSN coursework performed right at the Center. In addition to the David Meade Massie Virtual Hospital, other exciting features of the Center include surgical labs, technologically advanced classrooms, and a spacious auditorium.

For more information about the PACCAR Medical Education Center, call 740.779.8800.

Environmental Management System (EMS) Auditor Course for Quality & Environmental Professionals

Course Description

This highly interactive course follows the basic steps of an EMS audit, from Preparation and Evaluation, to Reporting and Corrective Action. Participants learn environmental auditing processes and procedures using the ISO 14001 standard as a basis.

Course Purpose

To gain the knowledge and skills necessary to plan, conduct, report, and lead audits of environmental management systems (EMS); to meet the training requirements for EARA and RAB auditor certification.

Course Benefits Participants in this course will learn how to:

- Enhance and improve auditing skills
- Interpret the requirements of the ISO 14001 standard
- Identify the environmental issues of an organization to be audited
- Plan and prepare for an EMS audit
- Conduct an EMS audit, using effective auditing techniques and skills
- Audit the management of a regulatory compliance system, as part of an EMS
- Integrate EMS audits with other management system audits
- Report on an EMS audit to management
- Verify the effectiveness of corrective action of audit findings

AUDIENCE: Environmental professionals and managers, quality professionals and managers, internal audit coordinators, corporate or division EMS auditors, registrar auditors, consultants

COURSE LENGTH: **2 days, 15 hours**

FEE: **$850, includes all materials and lunch ($50 discount for ASQ/SME members)**

Class Dates and Time: **Thursday, February 26 & Friday, February 27, 2009 (8:30 am – 4:00 pm)**

Instructor: **Cynthia Davis**

Location: **Business & Industry Training Services at Central Ohio Technical College / OSU at Newark Campus, Reese Center, 1209 University Drive, Newark OH 43055**

Call 740.366.9243 or register online at: www.businessandindustryinstitute.com