



# THE SCIOTO VALLEY VOICE

## AMERICAN SOCIETY FOR QUALITY SCIOTO VALLEY SECTION 0815

*"ASQ's First Section of the New Millennium"*



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### **MESSAGE FROM THE CHAIR**

Hello Everyone!

A strong turnout of section members spent the evening of January 18th learning about quality in veterinary science. Dr. James R. Peters from the Chillicothe Animal Clinic provided our section with tremendous insight into advances in animal care during our tour of the facility. We learned about the use of pet identification microchips and GPS tracking collars for your pet. We also learned about the American Animal Hospital Association and their standards of quality to raise the standards in veterinary care.

This evening was simply another example of a key reason to join ASQ – to network and share ideas with others in our local communities.

Join us on February 15th at The Ohio State University Endeavor Center in Piketon. Dr. Tim Cassity, from Southern Ohio Medical Center, will present “Superbugs – Recognition and Control”. Dr. Cassity will share his insights as a microbiologist and address how some traditional bacterial pathogens have developed antibiotic resistance mechanisms or enhanced virulence factors. His emphasis will be on the methods used to recognize the presence of these organisms and the processes necessary to control them. This is certainly a topic of vital interest in healthcare and in our current events.

On March 15th, we are tentatively scheduled for another unique opportunity by visiting the Ohio Army National Guard, Camp Sherman Readiness Center in Chillicothe. We will learn about the excellent standards being set by our local troops. More details to come.

On another note, nominations for the 2007-2008 Scioto Valley Section Officers (Chair, Chair-Elect, Vice Chair, Treasurer, and Secretary) are being accepted through March 2, 2007. As noted in our Section Operating Agreement (Section 6.1), "In addition, a call for nominations from the general Section membership shall be made at least 30 days in advance of the presentation of nominees. Nominations from the general Section membership shall require the submission of a nomination petition, signed by at least 10 Members, and submitted to the Section Secretary prior to the date published." This is simply a great opportunity to provide leadership for a great cause!

Finally, all section members are welcome to join the Leadership Committee meeting and become involved in the direction of our section. These meetings take place at 5:30 pm at the OSU South Centers in Piketon on March 1<sup>st</sup> and April 5<sup>th</sup>.

If you are unable to make the drive, we have a voice bridge so you can call in and participate. The number for the Voice Bridge is 800-508-1298 PIN 2142. Call during the meeting and be a part. Finally, feel free to email ([boulay.1@osu.edu](mailto:boulay.1@osu.edu)) or call me 740-289-2071 x228 and give your input.

Stay Warm !!!!

David Boulay, Scioto Valley Section Chair, 2006-2007

## **SVS SECTION 815 LEADERSHIP COMMITTEE ROSTER FOR 2006-2007**

<b>Officers</b>		<b>Phone</b>	<b>E-mail</b>
Chair	Dave Boulay	740 289 2071	<a href="mailto:boulay1@osu.edu">boulay1@osu.edu</a>
Chair Elect	Cindy Zollo-Davis	800 556 2551	<a href="mailto:d2associates@earthlink.net">d2associates@earthlink.net</a>
Vice Chair	Rich Biehle	606 836 3455	<a href="mailto:rbiehle@ezwv.com">rbiehle@ezwv.com</a>
Vice Chair	Jim Brown	740 636 3038	<a href="mailto:jbrown@yusa-oh.com">jbrown@yusa-oh.com</a>
Vice Chair	Scott Foll	740 941 2319	<a href="mailto:scottfoll@millspride.com">scottfoll@millspride.com</a>
Vice Chair	John Hobensack	740 897 2253	<a href="mailto:hobensackje@ports.usec.com">hobensackje@ports.usec.com</a>
Treasurer	Tim Matchett	740 286 1621	<a href="mailto:cqp53@hotmail.com">cqp53@hotmail.com</a>
Secretary	Oscar Phillips	304 675 1150 ext. 217	<a href="mailto:oscar.phillips@supresta.com">oscar.phillips@supresta.com</a>
Immediate Past Chair	Doug Scott	740 897 4771	<a href="mailto:dscott@lpports.com">dscott@lpports.com</a>
Reg. 8 Deputy Director	Bob Rinderman	740 897 2440	<a href="mailto:rindermanrr@ports.usec.com">rindermanrr@ports.usec.com</a>
Reg. 8 Deputy Director	Cindy Zollo-Davis	800 556 2551	<a href="mailto:d2associates@earthlink.net">d2associates@earthlink.net</a>
Section Director (09)*	Pamela Sperling	740 897 3603	<a href="mailto:psperling@lpports.com">psperling@lpports.com</a>
Section Director (09)*	Cindy Zollo-Davis	800 556 2551	<a href="mailto:d2associates@earthlink.net">d2associates@earthlink.net</a>
Section Director (08)*	Rich Biehle	606-836-3455	<a href="mailto:rbiehle@ezwv.com">rbiehle@ezwv.com</a>
Section Director (07)*	Tim Matchett	740 286 1621	<a href="mailto:cqp53@hotmail.com">cqp53@hotmail.com</a>
Section Director (07)*	Bob Rinderman	740 897 2440	<a href="mailto:rindermanrr@ports.usec.com">rindermanrr@ports.usec.com</a>
Section Director (07)*	John Shewbrooks	740 897 3587	<a href="mailto:shewbrooksjb@ports.usec.com">shewbrooksjb@ports.usec.com</a>

\* The number in parentheses is year ending a three year appointment in June

<b>Committee Chairs</b>		<b>Phone</b>	<b>E-mail</b>
Arrangements	Tom Houk	740 897 6502	<a href="mailto:houkt@tpmcllc.com">houkt@tpmcllc.com</a>
Auditing	Pamela Sperling	740 897 3603	<a href="mailto:psperling@lpports.com">psperling@lpports.com</a>
Certification	Jim Thompson	740 897 5246	<a href="mailto:thompsonjf@ports.usec.com">thompsonjf@ports.usec.com</a>
Database	Wade Midkiff	740 775 1120	<a href="mailto:midkiff@ieee.org">midkiff@ieee.org</a>
Education	Cindy Zollo-Davis	800 556 2551	<a href="mailto:d2associates@earthlink.net">d2associates@earthlink.net</a>
Examining	Brian Lanning	740 897 2084	<a href="mailto:lanningbm@ports.usec.com">lanningbm@ports.usec.com</a>
Healthcare	Connie Lang	740 356 8228	<a href="mailto:langc@somc.org">langc@somc.org</a>
Historian	Doug Scott	740 897 4771	<a href="mailto:dscott@lpports.com">dscott@lpports.com</a>
Internet Liaison	Wade Midkiff	740 775 1120	<a href="mailto:midkiff@ieee.org">midkiff@ieee.org</a>
Koalaty Kid	Doug Scott	740 897 4771	<a href="mailto:dscott@lpports.com">dscott@lpports.com</a>
Membership	Bob Ervin	740 384 3479	<a href="mailto:boberv@copper.net">boberv@copper.net</a>
Newsletter	Rus Barnes	740 897 2809	<a href="mailto:rbarnes@lpports.com">rbarnes@lpports.com</a>
Nominating	Dan Longpre	740 897 5747	<a href="mailto:longpred@tpmcllc.com">longpred@tpmcllc.com</a>
Placement	Craig Gray	740 335 0335	<a href="mailto:cgray@yusa-oh.com">cgray@yusa-oh.com</a>
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Publicity	John Hobensack	740 897 2253	<a href="mailto:hobensackje@ports.usec.com">hobensackje@ports.usec.com</a>
Re-certification	Jim Brown	740 636 3038	<a href="mailto:jbrown@yusa-oh.com">jbrown@yusa-oh.com</a>
Six Sigma	Brian Lanning	740 897 2084	<a href="mailto:lanningbm@ports.usec.com">lanningbm@ports.usec.com</a>
SMP	Cindy Zollo-Davis	800 556 2551	<a href="mailto:d2associates@earthlink.net">d2associates@earthlink.net</a>

## NOTICE FOR NOMINATIONS FOR ASQ SECTION OFFICERS

Scioto Valley Section Members,

A new year is upon us and our first order of business is the election of Section Officers. Nominations from the general membership are now open from February 1, 2007 to March 2, 2007 for all Section Officer Positions (Chair, Chair-Elect, Vice Chair, Treasurer, and Secretary).

Although each year we establish a progression from Vice Chair to Chair-Elect to Chair and several of our officers through their expertise and dedication to our section will continue to serve, this is the opportunity for the general membership to identify candidates exhibiting the same expertise and dedication to serve us well into the future.

As noted in our Section Operating Agreement (Section 6.1), "In addition, a call for nominations from the general Section membership shall be made at least 30 days in advance of the presentation of nominees. Nominations from the general Section membership shall require the submission of a nomination petition, signed by at least 10 Members, and submitted to the Section Secretary prior to the date published."

After your input is received, the Nominating Chair, Dan Longpre, will present a nominated slate of Section Officers to me, which will be voted upon and approved at the March 15th section meeting.

Thank you for your continued help in making the Scioto Valley Section a great benefit and success to each of us and the wide ranging quality community we all serve.

David Boulay, Scioto Valley Section Chair, 2006-2007

## FEBRUARY PROGRAM – "SUPERBUGS – RECOGNITION AND CONTROL"

DATE & LOCATION: Thursday, February 15, 2007 Ohio State University Endeavor Center

SPEAKER: Dr. Tim Cassity, Head of Clinical Microbiology, Southern Ohio Medical Center

AGENDA: 5:30 – 6:00 Registration and networking  
6:00 – 6:45 Dinner  
6:45 – 7:30 Presentation

MENU & COST: Chicken cordon bleu or lasagna (must specify which at time of reservation), green beans, broccoli-cauliflower mix, tossed salad, coffee, bread and dessert. The charge for the dinner is \$15.00 including beverage. You may attend the program only, without dinner, at no cost. However, pre-registration is still required.

RESERVATIONS: Pre-registration is required by Monday, February 12, 2007. Please contact Tom Houk ([houki@tpmcllc.com](mailto:houki@tpmcllc.com); 740-897-6502), Dave Boulay ([boulay.1@osu.edu](mailto:boulay.1@osu.edu); (740) 289-2071 x228), or Doug Scott ([dscott@lports.com](mailto:dscott@lports.com); 740-897-4771) for reservations.

RECERTIFICATION: Individuals holding ASQ certifications will **earn 0.3 re-certification units (RUs)** for participation in the presentation.

DIRECTIONS: From Columbus, take State Route 23 south to State Route 32, just past Piketon Ohio. Take State Route 32 east for two miles, then take Shyville Road south for approximately two hundred yards, driveway on the left to the first building on your right. From Jackson, take State Route 32 west approximately twenty miles. Take Shyville Road south approximately two hundred yards, driveway on the left to the Piketon and Enterprise Centers. For further directions, contact 740-289-2071 x111.

**SVS MEETING SCHEDULE FOR REMAINDER OF 2006-2007**

Meeting Date	Location	Theme	Topic/Speaker
March 15, 2007	Chillicothe	Standards in Quality	Ohio Army National Guard, Camp Sherman Readiness Center
April 19, 2007	Gallipolis	Tour	Army Corp of Engineers
May 17, 2007	Catlettsburg	Tour	Catlettsburg Refinery
June 14, 2007	TBD	TBD	Golf Outing

Please note that some locations/topics have changed due to availability of speakers.

**ASQ CERTIFICATION EXAMS**

Certification examinations will be held at The Ohio State University, Research and Development Center in Piketon, since this site is at the approximate geographical center of the area served by section 815. The following web page provides additional information: <http://www.asq.org/certification/dates.html>.

The following table lists the various certifications offered by ASQ, the exam dates, and application deadlines:

Certifications	Application Deadline	Exam Date
Biomedical Auditor HACCP Auditor Manager of Quality/Organizational Excellence Quality Inspector Quality Technician Reliability Engineer Six Sigma Black Belt	01/12/07	03/03/07
Calibration Technician Quality Auditor Quality Engineer Quality Improvement Associate Quality Process Analyst Six Sigma Green Belt Software Quality Engineer	04/06/07	06/02/07
Biomedical Auditor HACCP Auditor Manager of Quality/ Organizational Excellence Quality Inspector Quality Technician Reliability Engineer Six Sigma Black Belt	08/17/07	10/20/07
Calibration Technician Quality Auditor Quality Engineer Quality Improvement Associate Quality Process Analyst Six Sigma Green Belt Software Quality Engineer	10/05/07	12/01/07

## CERTIFICATION PREPARATION – A MESSAGE FROM THE CERTIFICATION CHAIR

Certification is formal recognition by ASQ that an individual has demonstrated proficiency within, and a comprehension of, a specified body of knowledge. It is peer recognition, not registration or licensure. Certification demonstrates that the certified individual has the knowledge to assure quality of products and services. Certification: 1) Is a mark of excellence; and 2) Is an investment in your career and in the future of your employer. Studying for the one of the ASQ Examination allows the individual to gain new skills and upgrade their proficiency. Maintaining your certification secures the investment you've already made in your career.

The following link on the ASQNet.org web page provides valuable information on resources to help you prepare for the various certifications that ASQ offers:

[http://www.asq.org/portal/page?\\_pageid=33.39211.33\\_39258&\\_dad=portal&\\_schema=PORTAL&in\\_url=/career/index.html](http://www.asq.org/portal/page?_pageid=33.39211.33_39258&_dad=portal&_schema=PORTAL&in_url=/career/index.html)

## EMPLOYMENT OPPORTUNITIES & TOOLS

Check out the ASQ web page <http://careers.asq.org/search.cfm> for information on finding available job opportunities, job seeker support, posting a resume, and many other helpful items. Many new items are added daily to assist in your career searches.

## CONFERENCES/SEMINARS/WORKSHOPS/AWARENESS TRAINING

Below is a listing of upcoming conferences available through ASQ. More information on available conferences is available by clicking each link below or visiting the ASQ website ([www.asq.org](http://www.asq.org)).

**Six Sigma Conference** February 12-13, 2007 • Phoenix, Arizona <http://sixsigma.asq.org/>

**2nd Annual Customer-Supplier Division Symposium** February 21-23, 2007 • Phoenix, Arizona  
<http://www.asq.org/conferences/customer-supplier-symposium/location-information.html>

**15th Annual International Conference on ISO 9000** - February 26-27, 2007 • Lake Buena Vista, Florida  
<http://www.asq.org/conferences/iso-9000/index.html>

**19th Quality Management Conference** - March 1-2, 2007 • Dallas, Texas  
<http://www.asq.org/conferences/quality-management/index.html>

**Quality Institute for Healthcare** April 30-May 2, 2007 • Orlando, Florida <http://qihc.asq.org/>

**World Conference on Quality and Improvement** - April 30-May 2, 2007 • Orlando, Florida  
<http://wcqi.asq.org/>

**2nd International Quality Congress** June 22-23, 2007 • Quito, Ecuador  
<http://www.asq.org/global/networking-events/international-quality-congress.html>

**16th Annual Service Quality Conference** October 1-2, 2007 • San Diego, California  
<http://www.asq.org/conferences/service-quality/index.html>

**National Quality Education Conference** November 11-13, 2007 • St. Louis, Missouri <http://nqec.asq.org/>

### **NEW! Best Practices in Service Quality Measurement - 2-Day Virtual Course**

Service quality is an integral part of every organization, but tracking customer happiness can be a challenge. This course will provide an overview of major trends in service quality measurement and its correlation between customer satisfaction and retention, as well as provide you with a business case for implementing a service quality measurement system in your company. <http://cl.exct.net/?ffcb10-fe5f13797164027d7512-fde9177776d017a7d117471-ff2f17797766>